Minutes of the Board of Studies Meeting

Department of Business & Sustainability TERI School of Advanced Studies

Dated (email): July 3, 2020

Mode: Online through email

Members:

Prof. Madhu Vij Prof. Vivek Suneja Prof. Manipadma Datta Dr. Jaya Vasudevan Dr. Shruti Rana Sharma Dr. Montu Bose

Agenda:

Following documents are shared with the committee members for their approval -

- 1. MBA updated Course Outline;
- 2. PhD programme outline for the Department of Business & Sustainability;
- 3. Programme specific outcome for MBA(BS) & MBA(Infrastructure);
- 4. Major Project & Minor Project course outline for MBA(BS) and MBA(Infrastructure).

Minutes:

Agenda #1: Following courses have been shared with the BoS members. Members have reviewed and approved the courses. The courses are available in the annexure-1.

Programme	Course Code	Course Title	Semest er	Cred it	Туре	Annexure #
CodeeritorMPP 163Principles and Concepts of Sustainability12CorePPM 101Business communications13CorePPM 128Corporate Accounting and Reporting13CorePPM 148Managerial Economics13CorePPM 196Marketing Management13CorePPM 157Business Ethics12CoreBSI 125Accounting and Finance for Sustainability33CorePPM 109Business to Business Marketing32ElectivePPM 123DeficitionDeficitionDeficitionDeficition	1					
men	PPM 101	Business communications	1	3	Core	1
agei	PPM 128	Corporate Accounting and Reporting	1	3	Core	1
Jan	PPM 148	Managerial Economics	1	3	Core	1
ty N	PPM 196	Marketing Management	1	3	Core	1
bili	PPM 157	Business Ethics	1	2	Core	1
aina	BSI 125	Accounting and Finance for Sustainability	3	3	Core	1
ust	PPM 109	Business to Business Marketing	3	2	Elective	1
	PPM 123	Derivatives and Risk Management	3	2	Elective	1
MBA	PPM 125	Financial Intermediaries, Institutions and Regulations	3	2	Elective	1

PPM 126	Security Analysis & Portfolio Management	3	2	Elective	1
PPM 191	International Financial Management	3	2	Elective	1
PPM 195	Brand Management	3	2	Elective	1

Programme	Course Code	Course Title	Semest er	Cre dit	Туре	Annexure #
BA VI)	BSI 156	Project Planning and Management	2	2	Core	1
MBA (IM)	BSI 181	Bidding System Management	2	1	Core	1

Agenda #2: PhD programme outline has been reviewed and approved by all the BoS members. The outline is available in annexure-2.

Agenda #3: Programme specific outcome of MBA programmes have been approved by the BoS members. The programme specific outcome of the programmes are as follows –

Program Specific Outcome (MBA Business Sustainability):

At the end of pursuing the MBA (Business Sustainability) program the students are expected achieve the following -

- Ability to formulate, evaluate and implement crucial business strategies with core facets of Finance, Marketing and Sustainability;
- Competence to make ethical business decisions with social and environmental consciousness;
- Leadership and teamwork mastery of problem solving in a resource-sensitive world amid increasing competition;
- Training in tools, techniques, and frameworks for developing critical thinking & communication skills;
- Develop expertise to recognize the need, challenges and ways to approach for sustainable businesses through resource optimization without compromising on profitability and competitiveness;
- Gain hands-on experience in applying business, economic, management, legal and sustainability concepts & practice along training in quantitative and qualitative methods of research.

Programme specific outcome (MBA Infrastructure):

At the end of pursuing the MBA (Infrastructure) program the students are expected to:

• Gain in-depth knowledge of the functional areas of Infrastructure Management domain;

- Acquire expertise to apply management techniques in the infrastructure sector to lead in a resource-sensitive world amid increasing competition and sustainability concerns;
- Develop key analytical skills in identification and resolution of issues pertaining to the regulation and management of infrastructure regime;
- Evolve sustainable domain perspectives for the purpose of planning, implementation, and control of businesses in the infrastructure sector;
- Develop and apply skills of quantitative and qualitative research for practical evaluation of major policy issues through industry exposures and field visits;
- Accustom to the global perspective towards sustainable business practices in the area of Infrastructure Management;

Agenda #4: The major and minor project course outline of the MBA programmes have been reviewed and approved by the BoS members. The course outlines are available in annexure-3.

Secretary, Board of Studies Programme Coordinator, MBA Programmes Department of Business & Sustainability

Marpome de.

Chairman, Board of Studies Department of Business & Sustainability

Annexure-1

		ting and Finance for S						
Course co 125		No. of credits: 3		ibution: 33-09-0	I 00	Learning ho	urs: 42	2
		code and title (if any						
		ment of Business and	Sustainability					
	oordinator	(s):		Course ins	structor (s	5):		
Contact o				<u> </u>		T		
Course ty	ype Description	Core	Cour	se offered in: Se	emester II	1		
The cours finance. T and resear to actively	se intends to The field is e rch are on. S y contribute	o expose the learners emerging. There are n So, it's a felt need of to the evolving proce	any challenges importance that	to standardize t t the budding ma	he practic	es. Different	experi	ment
 Have an Expose to addre Sensitist market- Eexplain supervis Underst particula Explain climate 	text of the alt in-depth un learners to the ess them; e learners on based instrum n the role of sory authorit and and anal ar emphasis the range of change and s	bove course description derstanding of econom he emerging challenges in the glaring funding ga- ments to generate finan different actors in climi ies, national and multil lyze the potential risks on climate risks; financial policy instru sustainability into finan	tic concepts and s of sustainable ups in global clin ace; tate and sustaina ateral developm and opportuniti ments and initia	principles in clin and ESG finance mate and sustainal able finance, inclu- tent banks, corpor es of environment tives and their po	and develo ble finance iding centr rate banks, tal trends f tential with	op the right ki e and the effic al banks, fina and institutio for financial r	ind of a cacy of uncial onal inv narkets	estors , with
Course co	ntent							
PART I								
Module	T (1)		Topic				T	P
1.	Introductio	a. Changing paradib. Integrating susta	inability into buine (TBL)and it	s relationship wit	-	2	0	0
PART II								
2.	Measuring	sustainability: the mac	ro level indicate	ors:		3	1	0
		a. Green national ab. Genuine savingsc. System of Envir	3;	omic Accounting	(SEEA).			
3.	М	easuring sustainability: o Green/Environn o Green/Environn	nental Profit & I	Loss Account		2	1	0

4.	Life Cycle Cost Analysis (LCA) and Full Cost Accounting (FCA)	2	1	0
	• Acquisition costs versus Life Cycle costs			
	a. Acquisition costs versus Life Cycle costsb. Measurement techniques.			
	5. Wedstrement teeningtes.			
5.	Activity Based Cost Management (ABCM):	1	1	0
	a. Activity identification			
	b. Cost Centers vs. Cost Drivers;			
	c. Activity Based Cost Measurement (ABCM).			
		2	0	0
6.	Integrated Reporting	3	0	0
	a. Economic and environmental reporting;			
	b. Integrating process;			
	c. Sustainable Reporting Standards			
7.	Firm level performance analysis	1	2	0
	a. Financial vs. Non-Financial: Integration			
	b. Challenges to developing appropriate benchmarks;			
	c. Case studies.			
PART III				
8.	Sustainability issues: Impact on Business and Economy			
0.	Sustainability issues. Impact on Busiless and Economy			
	a. Sizing climate economy			
	b. Sustainability: Economic, Environmental and Social Factors	3	1	0
	(EES)	3	1	0
	c. Value creation and EES variables			
	d. Sustainable value added (SVA): Measurement & Estimation			
9.	e. Environmental liabilities: Identification and Reduction Responsible Investments:			
9.	Responsible investments.			
	 Responsible Investment Principles aside fined by the UN(UNPRI); 			
	b. Approaches and forms;			
	c. Stockholders' value max vs. stakeholders' value max;	3	1	0
	d. Stakeholders' activism;			
	e. Valuation approaches.			
	f. Concept of shared value and value chain analysis;			
4.0	g. Behavioral aspects.			
10.	Sustainability Risk Management			
	a. Risks and return relationship p: the changing scenario;			
	b. Capital budgeting decisions and sustainability risks;	2	1	0
	c. Risk Management approaches			
	d. Developing proper risk reporting mechanism			
11.	Hedging Sustainability risks			
	a. Hedging sustainability risks through market instruments;			0
	b. Weather derivatives;	2	0	0
	c. Energy derivatives.			
12	Investment market and sustainability factors:			
	·			
	a. Sustainable portfolios;			0
	b. Role of fund managers;	2	0	
	c. Investment bankers and sustainability issues.		<u> </u>	

13	Market Indices and Sustainability Issues			
	d. Basis and Construction mechanisms of such indices;			0
	e. Major green marketing dices in the world;	2	0	v
	f. Indian position and a global comparison.		Ť	
14	Financing sustainability			
	g. Kyoto Protocol and CDM;			
	g. Kyoto Protocol and CDM;h. Carbon Financing;			
	i. Carbon credit and emission trading;		0	0
	j. Other market based instruments-green bonds, social impact	3	U	
	bonds and the like.			
	k. Historic Climate (Green) Deal (22.04.2016 at UN)			
ART I	Τ			
15	Policy and Regulatory issues	2	0	0
	I. An overview of the policy issues in India and the globe;			
	m. Role of an appropriate regulatory framework;			
	n. G20 and global growth through Green Finance.			
	ion criteria			
	1: Assignment/Presentation 20%			
	t 2: Term paper based on preparing a case study 20% t 3: Written 30%			
	t 4: Written 30%			
	g Outcomes			
	ccessful completion of the course, the students will be able to:			
	Comprehend the critical issues involved in accounting for sustainability and sustainabl	e develo	pment	
	Modules #1 and #2).		1	
	nnovate and use the tools and techniques for developing an accounting framework for	sustaina	ability f	factor
	n the organization. (Modules #3, #4 and #5).			
	Develop a functional framework for reporting and disclosing sustainability activities. (Module	#6)	
	Acquire skills for firm level performance analysis. (Module #7)	litodule		
	Develop a complete understanding of sustainable financing market systems, the tools a	nd instr	umonte	11600
	for financing sustainable development. (Module #8)	ina msu	uments	usec
	Have an in-depth knowledge on the challenges pertaining to sustainable and ESG finan	ncina an	d tha re	le of
		-		
	everal stakeholders including central banks, financial supervisory authorities, nationa			
	levelopment banks, corporate banks, and institutional investors to fund sustainable de	velopme	nt error	rts.
	Modules #9. #10)		1	
	Develop a thorough understanding on the nature of risks associated with sustainable finder and the state of the state with sustainable finder and the state of th	nancing	and soi	me of
	he accounting tools to address such risks. (Module #11, #12)			
	Have a thorough understanding of the international conventions of climate sensitive in	vestmen	ts (Mo	dule
	3, #14).			
•]	Develop a fair understanding of the policy perspectives of responsible investment and	finance.	(Modu	ıle
-	ŧ15)			
1				
Pedago	gical approach	nore or	dartia	امد
Pedago	gical approach ourse will be delivered through lectures and discussion of case studies, research pa	apers an	d articl	les.

Course Materials

Books

1. Unerman, J, Bebington, J and O'Dwyer, B. Sustainable Accounting and Accountability, Routledge, London and New York, 2010.

2. Wells, G. Sustainable Business: theory and practice of business under sustainability, Elgar, Cheltenham, UK,2013.

3. Cherneva, Iveta (ed.). The Business Case for Sustainable Finance, Routledge, London and New York, 2012.

4. Bhattacharya, RN (ed.). Environmental Economics-an Indian Perspective, OUP, New Delhi, 2001.

Occasional materials and hand-outs as delivered by the faculty member.

Reports and Other References

1. UNEP. Fiduciary Responsibility: Legal and practical's pacts f integrating environmental, social and governance issues into institutional investment. USA. 2009.

2. MSCI. Understanding MSCI ESG Indexes: Methodologies, facts and figures. UK 2019.

3. Climate Bonds Initiative. ASEAN Green Financial Instruments Guide. Thailand. 2019

4. Climate Bonds Initiative. Bonds and Climate Change the State of The Market. USA. 2018.

5. Reports by Consulting Organizations such as KPMG, PwC, Deloitte, E&Y etc.

Web sources

Sustainable stock exchange initiative. <u>https://sseinitiative.org/</u>

S&P BSE Greenex. <u>https://www.asiaindex.co.in/indices/equity/sp-bse-greenex</u>

S&P BSE Carbonex.<u>https://www.asiaindex.co.in/indices/equity/sp-bse-carbonex</u>

National Stock Exchange. <u>https://www1.nseindia.com/products/content/equities/indices/thematic_indices.htm</u>

World Federation of Exchanges. <u>https://www.world-exchanges.org/</u>

Shifting and Mobilizing Finance for Sustainability. fhttps://www.wri.org/our-work/topics/finance

Additional information (if any):

Student responsibilities: This is more an open-ended course. The students are required to focus on researchbased learning.

Prepared by: Prof. Manipadma Datta

Reviewers:

Prof. Madhu Vij, FMS, DU Prof. B. Banerjee, CU.

Course t	itle: Project Plann	ing and Manag	gement				
Course c BSI 156	ode: No. of c	redits: 2	L-T-P distributio	on: 20-08-0	Learning	hours: 2	8
Pre-requ	isite course code	and title (if a	ny):				
Dente		(D)	1.0				
Departm	ent: Department of	of Business an	d Sustainability				
Course c	oordinator (s):			Course instructor (s):		
Contact)•		
Course t		Core	Course off	ered in: Semester 1			
	lescription	Cole	Course on	ereu m. Semester 1			
Executio right from projects, This cou	n and Operation. m conceptualizat especially in infra rse guides studen	This would ion to delive astructure dor ts through fur	ndamental project mana	themselves for the we mize usage of countr gement concepts and	orking in v y's resour behavioral	various j ces on skills n	projects various leeded to
project m course, s exercises It emphas	anagers skillfully tudents explore p . Special attention sizes that project n	manage their project manage is given to exp	benefits from projects resources, schedules, ris gement with a practical plain the concepts based a professional discipline	ks, and scope to produc l, hands-on approach on the past experience	ce a desired through le s of the ins	l outcom ectures a tructor.	ne. In this and class
Course o	bjectives						
	Use project manag Employ strategies Align critical resor Understand the im management Identify and use ke Understand how to Engage and lead e Impart project man Recognize and min	gement tools, to to address the urces for effec plications, cha ey performanc o manage proje ffective projec nagement know	design, development, and echniques, and skills ubiquitous issue of resist ative project implementat allenges, and opportuniti e metrics for project suc ect cost, quality, and del et management teams in wledge, tools, and proce y seeds of failure in the p	stance to change tion es of organizational dy cess ivery your organization sses to your colleagues		project	
Course c	ontent		— •		<u> </u>		
Module 1.	Introduction, F	Definition of m	Topic projects, Concept of Pro	viant Life Cycelar	L 2	T	P 0
1.	Application in r			oject Life Cycle:	2	0	0
2.	Planning Stage	: Planning ne	eds of different projects ectives, Scoping the bo		2	0	0
3.	managers, suppl People, Role of	liers, financer each stake ho	Project owners, regulate s/lenders, users and Pro- older and interactions and se for such interactions.	ject Affected	3	3	0
4.	Work Breakdow	vn Structure, I teholders, stru	Project costing, and bud cturing, assigning and	0 0	n 2	0	0
5.	Execution Stag stakeholders, Pr	e: Sequencing oject manager gether, contrac	g activities and mobiliz ment consultants, Bring cting and awarding wor	ging all the	2	0	0

	Total	20	8	0
		20	0	0
· ·	management and evaluation software's	-	0	0
)	Application of technology enablers i.e. ERP, use of project planning,	2	0	0
	Learning for future projects.			
	achieved.			
3.	Operation Stage: Project completion audit. Objectives: targeted v/s	2	0	0
	over-run and necessary control mechanism			
	recourse, Quality management system, Activity based costing etc. Cost			
7.	Cost, Quality and Dispute Control mechanism, Arbitration and legal	2	2	0
	Time over-run issues and associated penalties/rewards	-		0
	Earned Value Analysis including schedule project and corrective actions.			
•	performance appraisal, Monitoring and controlling; Variance Analysis;	5	5	Ŭ
5.	Execution and control-Network techniques, CPM v/s PERT, Project	3	3	0

Evaluation criteria

- Test 1: Written Test 25%
- Test 2: Class exercise 15% (Practical live examples solved in class)
 - Identification of a project live or hypothetical and carry out PM related SOP's, time schedule development, cost management plan, HR, procurement and close out stages.
 - Question / answer sessions on the same project
- Test 3: Presentation 20% (Topic based presentation submitting the hard as well soft copy)
- □ Test 4: Written test 40%

Learning Outcome

After the course, the students will be able to

- Develop, plan, implement and monitor projects.
- Handle the group dynamics that remain crucial for a successful project implementation.
- Management effectively the techno-legal factors involved in projects.
- Develop skills to work for goal congruence with reference to overall organizational key objectives.

Pedagogical approach

The course will be delivered through lectures and discussion of case studies, research papers and articles.

Materials

Suggested readings:

- 1. Prasanna Chandra (2011). Projects: Planning, Analysis, Selection, Financing, Implementation and Review, Tata McGraw Hill
- Lewis, James (2002). Fundamentals of Project Management, 2nd ed., American Management Association. ISBN 0-8144-7132-3.
- 3. Project Management Institute (2003). A Guide to the Project Management Body of Knowledge (PMBOK), 3rd ed., Project Management Institute. ISBN 1-930699-45-X.
- 4. Berkun, Scott (2005). Art of Project Management. Cambridge, MA: O'Reilly Media. ISBN 0-596-00786-8.
- 5. Comninos D &, Frigenti E (2002). The Practice of Project Management a guide to the business-focused approach. Kogan Page. ISBN 0-7494-3694-8
- 6. Finnerty (2012). Project Financing, John Wiely and Sons
- Meredith, Jack R. and Mantel, Samuel J. (2002). Project Management: A Managerial Approach, 5th ed., Wiley. ISBN 0-471-07323-7.

Journals

- 1. Project Management Journal
- 2. International Journal of Project Management

Additional information (if any)

Student responsibilities

Attendance, feedback, discipline etc.

Prepared by:

Mr. Subodh Jain & Montu Bose

Course reviewers:

- Sh. Ritesh Viz, Founder VLE Consultant LLP
 Sh. K Mal, Retd Principle Chief Engineer, Indian Railway

Course tit	le: Bidding Sy	stem Management						
Course co BSI 181	de:	No. of credits: 1	L-T-	P distribution: 14	4-0-0	Learning	hours: 14	4
Pre-requi	site course co	de and title (if any):						
Departme	181							
Course co	e code: No. of credits: 1 L-T-P distribution: 14-0-0 Learning hours: 14 quisite course code and title (if any):							
Contact d	secode: No. of credits: 1 L-T-P distribution: 14-0-0 Learning hours: 14 requisite course code and title (if any):							
Course ty	ре	No. of credits: 1 L-T-P distribution: e course code and title (if any):			in: Semester	2		
The course bidding is students of aspects of planning f Course of To h To h To n the I D To e bidd To n To n	ie is divided is an important of the comple f bidding ma or inviting bid ojectives elp students le nake the stude ndian context. nsure that the ing management nake the bid p arry out succe	t as well as a chall te bidding manager anagement includin ls, standard bidding, earn the procedures a nts understand instit students become aw ent. lan, document and cossful negotiations	lenging nent sys g legisla docume as well as utional a are of an arry out	stage in this pro tem. The course ative and regula entation as well as s practices of bide and legislative fra and capable of han post tender activi	cess. This co would help tory framew s evaluation a ding process mework for t adling probler	ourse is des them to un ork for pro nd final acc for infrastru pidding man	igned to derstand ocuring eptance. cture pro agement	apprise various projects, ojects.
Course co	ntent							
Module			Topic			L	Т	Р
1.	Infrastructure control; Inter procedures, p Indian contes public procur	e projects in India: so mational infrastructu principles Legislativo st for procuring infra rement	dding sy ources of re project e and ins astructure	f finance, parliam cts: mechanisms, titutional framew e projects; transp	ork in arency in	2	0	0
2.	Factors contr stakeholders populations, disasters; Go	ibuting to high unce resulting in social ar long lead/gestation, vernment rules, proc	rtainty: 1 1d geogr negative	arge scope, myria aphical dislocatic surprises includi	ad of ons of ing natural	1	0	0
3.	project impl Planning from forest, envin companies		commiss es, scan erience,	sioning: land acquining the marked skills and res	uisition, mini et for possi ources for	ng, ble the	0	0

•	Acquire the skills for proper price discovery.			
•	Develop expertise to select proper choice criteria for selecting right vendors.			
	ne course, the students will learn to			
	: Written 60% ng Outcome			
Test 1	: Quizzes /Assignments – 40%			
Evalu	ation Criterion			
	Total	14	0	0
	formats, Mobilization and other Advances; Publishing on internet; Right to Information Act.			
3.	Module 8: Acceptance of bid- signing of contract agreement Letter of acceptance (LOA); Contract agreement; Signing of contract-	2	0	0
	of lowest bid by bid evaluation committee; Discussions of Reasonableness of rates; selection of L1 bid; Selection of lowest bid; non L1 acceptance criteria.			
	nonconformities; List of qualified bids; Opening of 2nd packet - price bid; Advance notice to bidders; Date, time, venue; Public opening of bids by nominated bid opening committee; Evaluation			
	conflict of interests - if any; Free and fair evaluation; Verification of credentials of bidders; Non-material nonconformities and material			
7.	Module 7: Evaluation of bids – technical bids and price bids Nominations of Bid / Tender Evaluation Committee; Members to declare	2	0	0
	Notice inviting tenders/bids in newspapers, websites, emails; sufficient time to bidders; Earnest money- amount &forms in which accepted; Opening of tenders- Public opening; Tender Opening Committee; Attendance of persons attending bid opening, Single packet vs double packet systems.			
	Module 6: Invitation of bids	2	0	0
	amendments /corrigenda. Empirical price variation clauses, etc.			
	visage technical date, meteorological specifics, flood date etc; Prebid conference, interacting with bidders and addressing of their concerns / anxieties. Due consideration of points raised and issue of suitable			
	Advertising - expression of interest and publishing draft bid documents for interested bidders; joint site visits, geological and other technical data			
5.	Module 5: Invitation of Expressions of Interest	2	0	0
	monitoring and supervision; completion certificate; change of scope; defect liability; financial covenants– contract price, advance payment; form of bank guarantee; stage payment, procedure for estimating payment for works, payment for damages, final payment certificate; price variation clauses; change of law; General Conditions of Contract; special Conditions of Contract; mechanism for resolution of disputes; legal vetting of draft contract documents etc.			
	warranties of contractors, obligations of authority, representations and warranties of contractor and authority; performance security; right of way; design and construction of project–design and drawings; utilities / roads/trees and new utilities; quality assurance,			
	ingredients International best practices; International Federation of Consulting Engineers (FIDIC); Introduction to drawing standard bidding documents; eligibility requirements; qualifying criteria; preparation of bidding document; definitions and interpretations; scope of project; obligations of contractors; obligations of authority; representations and			
ŀ.	Module 4: Standard bidding documents and some essential	2	0	0

• Ability to efficiently manage the bidding system and customize it for the organization.

Pedagogical approach

A combination of class-room interactions and assignments with special emphasis on case studies and real-life examples.

Materials

1. Lister Lee. FastTrack Bid Management – The bid manager's handbook. Biz Guru Ltd; 2nd Updated edition. 2010.

2. Nickson D. The Bid Manager's Handbook. Routledge; 1st edition. 2016.

Additional information (if any)

Student responsibilities

Attendance, feedback, discipline, guest faculty etc.

Prepared by: Mr. Subodh Jain & Montu Bose

Course reviewers:

1. Sh. Ritesh Viz , Founder , VLE Consultant LLP

2. Sh . K Mal , Retd Principal Chief Engineer , Indian Railway

Course ti	_						_		
Course co MPP 163	ode:	No. of credits: 2	L-T-P distribution	on: 20-08-00	Learnin	ng hours: 2	8		
Pre-requi	isite cou	rse code and title (if	any):						
		artment of Business &	& Sustainability						
Course co		or(s):		Course instruc	ctor(s):				
Contact d			I	<u> </u>		-			
Course ty Course de	-			Course offered	I in: Semeste	rl			
the world	over tin	elopment and globali ne. However, variou	s economic and pr	roduction and/o	r consumptio	n activities	are a	advers	sely
communit	ty and its	vironment and the role in environmenta	l sustainability and	duties for the so	ociety.				
understand firm, orga ability to between s	ding the anization critically sustainab	mental and sustainabi concept of sustainabi s and communities. y analyse different a ility and developments s sustainability issues	lity and practicing t In addition to the spects of sustainab at is critically impo	the concepts in r basic understan bility in product	eal life is prinding of the i	narily impo ssues, emp sumption a	ortant loyee nd the	for ev with e relat	very the tion
Course of									
		students to discuss the					s mu	ream	103 0
3. To pe 4. It the	o empow rspective will help ese challe	ons and communities. er students to critical es and interests of soc o students understand enges.	ly analyse different ietal stakeholders.	, often competi	ng, definition	s of sustain	ability		-
3. To pe 4. It	o empow rspective will help ese challe	er students to critical es and interests of soc students understand	ly analyse different ietal stakeholders.	, often competi	ng, definition	s of sustain	ability		-
3. To pe 4. It the Course co	o empow rspective will help ese challe	er students to critical es and interests of soc students understand	ly analyse different ietal stakeholders.	, often competi	ng, definition	s of sustain	ability		
3. To pe 4. It the Course co	o empow rrspective will help ese challe ontents Topic Susta The imp	er students to critical es and interests of soc students understand	ly analyse different ietal stakeholders. the different challe – evolution, appro ested to prepare a	t, often competitienges to sustain baches, interpr o and conduct tw	ng, definition: ability, the ro etations	s of sustain le of busine n the	ability ess in	addre	essin
3. To pe 4. It the Course co Module	o empow rspective will help ese challe ontents Topic Susta The imp vari	er students to critical es and interests of soc o students understand enges. inable development students are reque ortance of environm ous world scenarios	ly analyse different ietal stakeholders. the different challe – evolution, appro ested to prepare a iental/social aspect	t, often competitienges to sustain baches, interpr o and conduct tw	ng, definition: ability, the ro etations	s of sustain le of busine n the	ability ess in L	addre T	P
3. To pe 4. It the Course co Module	 empowerspective will help ese challe ontents Topic Susta The imp vari What Creating 	er students to critical es and interests of soc o students understand enges. inable development students are reque ortance of environm ous world scenarios drives business; Socia ng Shared Values; Tri	ly analyse different ietal stakeholders. the different challe – evolution, appro- ested to prepare a iental/social aspect ues and trends l Role; Philanthrop	t, often competitienges to sustain.	ng, definitions ability, the ro etations yo debate or on probabilition	s of sustain le of busine n the es of bility;	ability ess in L	addre T	P 0
3. To pe 4. It the Course co Module	 empowerspective will help ese challe ontents Topic Susta The imp vari What Creating conception 	er students to critical es and interests of soc o students understand enges. inable development students are reque ortance of environm ous world scenarios drives business; Socia ng Shared Values; Triot	ly analyse different ietal stakeholders. the different challe – evolution, appro ested to prepare a iental/social aspect ues and trends I Role; Philanthrop ple bottom line; Cri	t, often competitienges to sustain.	ng, definitions ability, the ro etations yo debate or on probabilition	s of sustain le of busine n the es of bility;	ability ess in L 3	addre T 1	P 0
3. To pe 4. It the Course co Module	 mpow mpow rspective will help ese challe ontents Topic Susta The imp vari What What What Creatin conception Is the Throug variou 	er students to critical es and interests of soc o students understand enges. inable development students are reque ortance of environm ous world scenarios drives business; Socia ng Shared Values; Tri	ly analyse different ietal stakeholders. the different challed – evolution, appro- ested to prepare a iental/social aspect ues and trends I Role; Philanthrop ple bottom line; Cri , is business? on and presentation ons of the future".	t, often competitienges to sustain.	ng, definitions ability, the ro etations yo debate or on probabiliti cial Responsil Bottom of the re requested	s of sustain le of busing n the es of bility; Pyramid to explore	ability ess in L 3	addre T 1	P
3. To pe 4. It the Course co Module 1 2	 empowerspective will help ese challe ontents Topic Susta The imp vari What What of Creating Creating Creating the Throug variou case of Busing The stu 	er students to critical es and interests of soc o students understand enges. inable development students are reque ortance of environm ous world scenarios drives business – iss drives business; Socia ng Shared Values; Tri ot business of business gh the group discussi s forms of "corporati	ly analyse different ietal stakeholders. the different challed – evolution, appro- ested to prepare a iental/social aspect ues and trends I Role; Philanthrop ple bottom line; Cri- , is business? on and presentation ons of the future". ie. inability to analyze a case reference	t, often competitienges to sustain.	ng, definition: ability, the ro etations yo debate or on probabiliti cial Responsil Bottom of the re requested work with an	s of sustain le of busing n the es of bility; Pyramid to explore	ability ess in L 3 2	addre T 1	P 0 0

6	Corporate Social Responsibility The students will be requested to organize a debate on the role of CSR in the progress towards SD	2	1	0
7	Pro-poor development the students will work with developing principles of business engagement with poor communities	2	1	0
	Total	20	8	0
Test 1: Gro Test 2: Ind	n Criterion: bup Presentation - 50 % ividual Presentation on a given topic - 20 % ividual Assignment - Essay / Reaction Paper in 1000 words - 30%			
 C: of B: 	f organization. ritically analyze different, often competing, definitions of sustainability driven by perspect f societal stakeholders. ecome familiar with the sustainability visions and practices relevant for the business comm f companies, supply chain, communities.			
References Dresner S. Robertson Materials: Vanegas J Technolog Lindsey T				
Additiona	l Information:			
Student R	esponsibility:			
renared h	y: Dr. Zanaida Fadeeva & Montu Bose			

Course Reviewers:

Dr. Mala N. Reddy, IIM Kozhikode (Visiting Faculty) & former faculty of TERI SAS Dr. Santosh Pandey, Cofounder, Nihilent Technologies

Course co	de	ness communication	L-T-P distribution	n• 42-00-00	Learning hours:	42		
PPM 101	ue.	No. of creatis. 5		1. 42-00-00	Learning nours.	42		
	site cour	se code and title (if a	anv):		I			
-	1	artment of Business &	· · ·	Course instructo	n (a).			
Course co		or(s):		Course instructo	r(s):			
Contact d				C 66 1 4				
Course ty				Course offered: S	Semester I			
Course de								
		municate is an esser						
		provides the opport	tunity to distinguish	n between busine	ess communication a	and pe	rsona	l/soc1
communicat			· .• • · .				.	1
		to communicate eff						
		formats and princip		munication as we	ell as strategies and a	abilitie	s to a	dapt
		ces in business situati		udante to the	more important	o of -	*066	
		ation structures brief course is designed to						
		entations and email ar						ciudii
		from this course w						unico
		lifferent audiences.	and the learners	s in developing	complete confidence		min	umca
Course ob		interent audiences.						
		ntended to teach the	basics of the Englis	h languaga and	accumac that student	a will	hovo	0.00
		English language.	basies of the Eligits	in language and	assumes that student	s will	nave	a goo
The course a	-	English language.						
		o develop new perspe	ectives and equip th	emselves to mee	the demands of a f	ast cha	noina	wor
		develop new perspe						
	nology							
		and globalization a						
communicat	tion in re	and globalization a cent years	and other forces l	have dramaticall	y changed the pra	actice	of b	usine
communicat * Enhance j	tion in re	and globalization a	and other forces l	have dramaticall	y changed the pra	actice	of b	usine
communicat * Enhance j perspective	tion in re proficier	and globalization a ecent years acy and competencies	and other forces l s in verbal and non	nave dramaticall - verbal commu	y changed the pra	actice	of b	usine
communicat * Enhance perspective * Guide the	tion in re proficier participa	and globalization a ecent years acy and competencies ants to manage cross of	and other forces l s in verbal and non cultural communicat	nave dramaticall - verbal commu	y changed the pra	actice	of b	usine
communicat * Enhance p perspective * Guide the * Develop te	tion in re proficier participa echnical	and globalization a ecent years acy and competencies ants to manage cross of communication skills	and other forces l s in verbal and non cultural communicat	nave dramaticall - verbal commu	y changed the pra	actice	of b	usine
communicat * Enhance p perspective * Guide the * Develop te * Address co	tion in re proficier participa echnical ontempo	and globalization a ecent years accy and competencies ants to manage cross of communication skills rary skills, issues and	and other forces I s in verbal and non cultural communicat s l concepts	nave dramaticall - verbal commur ion	y changed the pra	actice	of b	usine
communicat * Enhance p perspective * Guide the * Develop te * Address co * Familiariz	tion in re proficier participa echnical ontempo e the stu	and globalization a ecent years accent years ants to manage cross of communication skills rary skills, issues and dents with the major	and other forces I s in verbal and non cultural communicat s l concepts digital media format	nave dramaticall - verbal communi ion s available for bu	y changed the pra nication skills with a siness messages	tice holist	of b	usine ng-ter
communicat * Enhance j perspective * Guide the * Develop te * Address co * Familiariz * Develop t	tion in re proficier participa echnical ontempo e the stu	and globalization a ecent years accy and competencies ants to manage cross of communication skills rary skills, issues and	and other forces I s in verbal and non cultural communicat s l concepts digital media format	nave dramaticall - verbal communi ion s available for bu	y changed the pra nication skills with a siness messages	tice holist	of b	usine ng-ter
communicat * Enhance j perspective * Guide the * Develop te * Address co * Familiariz * Develop t	tion in re proficier participa echnical ontempo e the stu	and globalization a ecent years accent years ants to manage cross of communication skills rary skills, issues and dents with the major	and other forces I s in verbal and non cultural communicat s l concepts digital media format	nave dramaticall - verbal communi ion s available for bu	y changed the pra nication skills with a siness messages	tice holist	of b	usine ng-ter
communicat * Enhance j perspective * Guide the * Develop te * Address co * Familiariz * Develop t	tion in re proficier participa echnical ontempo e the stu	and globalization a ecent years accent years ants to manage cross of communication skills rary skills, issues and dents with the major	and other forces I s in verbal and non cultural communicat s l concepts digital media format	nave dramaticall - verbal communi ion s available for bu	y changed the pra nication skills with a siness messages	tice holist	of b	usine ng-ter
communicat * Enhance p perspective * Guide the * Develop te * Address co * Familiariz * Develop t clients	tion in re proficier participa echnical ontempo e the stu he abilit	and globalization a ecent years acy and competencies ants to manage cross of communication skills rary skills, issues and dents with the major y to write press relea	and other forces I s in verbal and non cultural communicat s l concepts digital media format ses and understand	have dramaticall - verbal communion s available for buthow PR bridges	y changed the pra nication skills with a siness messages	holist holist organiz	of b ic lon	usine ng-ter and i
communicat * Enhance p perspective * Guide the * Develop te * Address co * Familiariz * Develop t clients	tion in re proficier participa echnical ontempo e the stu he abilit	and globalization a ecent years acy and competencies ants to manage cross a communication skills rary skills, issues and dents with the major y to write press relea	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication princip	have dramaticall - verbal communion s available for buthow PR bridges	y changed the pra nication skills with a siness messages	actice holist	of b ic lon	usine ng-ter and i
communicat * Enhance p perspective * Guide the * Develop te * Address co * Familiariz * Develop the clients	tion in reproficient participate chnical ontempo e the stu he abilit	and globalization a ecent years acy and competencies ants to manage cross a communication skills rary skills, issues and dents with the major y to write press relea alle 1: Business Common The Communicatio	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication princip on Mode	have dramaticall - verbal communion s available for but how PR bridges	y changed the pra nication skills with a siness messages the gap between an o	holist holist organiz	of b ic lon	usine ng-ter and i
communicat * Enhance j perspective * Guide the * Develop te * Address co * Familiariz * Develop t clients Module	tion in reproficient participate chnical ontempo e the stu he abilit	and globalization a ecent years accy and competencies ants to manage cross of communication skills rary skills, issues and dents with the major y to write press relea ile 1: Business Comm The Communicatio) The elements of go	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication princip on Mode	have dramaticall - verbal communion s available for but how PR bridges	y changed the pra nication skills with a siness messages the gap between an o	holist holist organiz	of b ic lon	usine ng-ter and i
communicat * Enhance p perspective * Guide the * Develop te * Address co * Familiariz * Develop the clients	tion in reproficient participatechnical ontempo e the stuthe ability Modu (a) (b)	and globalization a ecent years accent years ants to manage cross of communication skills rary skills, issues and dents with the major y to write press relea the 1: Business Comm The Communicatio) The elements of goor grammar	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication princip on Mode od written communication	have dramaticall - verbal communion ion is available for but how PR bridges les cation, including	y changed the pra nication skills with a siness messages the gap between an o	holist holist organiz	of b ic lon	usine ng-ter and i
communicat * Enhance j perspective * Guide the * Develop te * Address co * Familiariz * Develop t clients Module	tion in reproficient participatechnical ontempo e the stuthe ability Modu (a) (b)	and globalization a ecent years accy and competencies ants to manage cross of communication skills rary skills, issues and dents with the major y to write press relea ile 1: Business Comm The Communicatio) The elements of go	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication princip on Mode od written communication	have dramaticall - verbal communion ion is available for but how PR bridges les cation, including	y changed the pra nication skills with a siness messages the gap between an o	holist holist organiz	of b ic lon	usine ng-ter and i
communicat * Enhance j perspective * Guide the * Develop te * Address co * Familiariz * Develop t clients Module	tion in reproficient participatechnical ontempo e the stuthe ability Modu (a) (b)	and globalization a ecent years accent years and competencies ants to manage cross of communication skills rary skills, issues and dents with the major y to write press relea Ile 1: Business Comm The Communicatio) The elements of goo grammar) Purpose, audience,	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication princip on Mode od written communication	have dramaticall - verbal communion ion is available for but how PR bridges les cation, including	y changed the pra nication skills with a siness messages the gap between an o	holist holist organiz	of b ic lon	usine ng-ter and i
communicat * Enhance j perspective * Guide the * Develop te * Address co * Familiariz * Develop t clients Module	tion in re proficier participa echnical ontempo e the stu he abilit Modu (a) (b) (c)	and globalization a ecent years acy and competencies ants to manage cross of communication skills rary skills, issues and dents with the major y to write press relea ile 1: Business Comm The Communicatio The elements of goo grammar Purpose, audience, Class exercises	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication princip on Mode od written communic organization, tone an	have dramaticall - verbal communion ion is available for but how PR bridges les cation, including	y changed the pra nication skills with a siness messages the gap between an o	holist brganiz	of b ic lon	usine ng-ter and i
communicat * Enhance j perspective * Guide the * Develop te * Address co * Familiariz * Develop t clients Module	tion in reproficient participate chnical ontempo e the stu he abilit Modu (a) (b) (c) Modu	and globalization a ecent years acy and competencies ants to manage cross of communication skills rary skills, issues and dents with the major y to write press relea ile 1: Business Comm The Communicatio The elements of goo grammar Purpose, audience, Class exercises ile 2: Order of conte	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication principlon Mode od written communic organization, tone an	have dramaticall - verbal communion ion is available for but how PR bridges les cation, including	y changed the pra nication skills with a siness messages the gap between an o	holist holist organiz	of b ic lon	usine ng-ter and i
communicat * Enhance p perspective * Guide the * Develop te * Address co * Familiariz * Develop t clients Module	tion in reproficient participa echnical ontempo e the stu he abilit Modu (a) (b) (c) Modu (a)	and globalization a ecent years hey and competencies ants to manage cross of communication skills rary skills, issues and dents with the major y to write press relea lle 1: Business Common The Communicatio The elements of goo grammar Purpose, audience, Class exercises lle 2: Order of conte "Pyramid" organizati	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication princip on Mode od written communic organization, tone an ent on of Material	have dramaticall - verbal communion ion is available for but how PR bridges les cation, including	y changed the pra nication skills with a siness messages the gap between an o	holist brganiz	of b ic lon	usine ng-ter and i
communicat * Enhance j perspective * Guide the * Develop te * Address co * Familiariz * Develop t clients Module	tion in reproficient participa echnical ontempo e the stu he ability Modu (a) (b) Modu (a) (b)	and globalization a ecent years acy and competencies ants to manage cross of communication skills rary skills, issues and dents with the major y to write press relea ile 1: Business Comm The Communicatio The elements of goo grammar Purpose, audience, Class exercises ile 2: Order of conte	and other forces I s in verbal and non cultural communicat s l concepts digital media format ises and understand Topic munication princip on Mode od written communic organization, tone an ent on of Material	have dramaticall - verbal communion ion is available for but how PR bridges les cation, including	y changed the pra nication skills with a siness messages the gap between an o	holist brganiz	of b ic lon	usine ng-ter and i

	Module 3: Introduction to Managerial Communication; Communication Models	2	
	Would 5. Introduction to Wanagerial Communication, Communication Woulds	3	
	(a) Leadership communication		
	(b) Emotional intelligence and cultural literacy		
3	(c) Cross cultural skills		
	Self - evaluation and analysis		
	Module 4: Interpersonal communication; Body Language; Persuasion	3	
	(a) Interpersonal skills	5	
4	(b) Positive ethos		
	Self - evaluation and analysis		
	Module 5: Organizational Managerial Communication	3	
	(a) Structured and unstructured communication		
	(b) High structure communication		
	(c) Low structure communication		
5	Case study		
	Module 6: Communication and Cultural Context – Communication in High and	3	
	Low Cultural Contexts		
	(a) High and Low context cultures		
6	(b) The importance of understanding cross cultural business		
	Communication		
	Case study		
	Module 7: Managing cross cultural communications	3	
		Ũ	
	(a) Language, value systems, perceptions, philosophies		
	(b) Time and space		
7	(c) Fate and personal responsibility		
	(d) Face and Face - Saving		
	(e) Non - verbal communication Case study		
	Module 8: Technical Communication I – Writing Effective Business Proposals,	3	
	Business Letters and Memos	5	
	(a) Clarity		
	(b) Conciseness		
8	(c) Etiquette		
	Class exercises		
	Module 9: Technical Communication II – Planning and producing Effective	2	
	Business Reports	3	
<u>م</u>	(a) Context		
9	(b) Structure		
	(c) Audience		
	Class exercises and quiz		
	Module 10: Technical Communication III – Creating Written Presentations	3	
	(a) PowerPoint and other tools		
10	(b) Colour – relation to topic – relation to audience – Human factors		
	(c) Appropriate text and fonts		
	(d) Effective use of images – when and when not to use images		
	Quiz and individual presentations		

11	Module 11: Technical Communication IV – Making Effective Oral Presentations (a) Public speaking (b) Clarity (c) Voice control (d) Eye contact (e) Use of humor Quiz and individual short speeches	3		
12	Module 12: The Media and other tools of communication (a) Role of Media (b) Making effective use of the media (c) Public relations (d) The War - book Class exercises	3		
13	 Module 13: E- Communication (a) New modes of communication (b) E mail etiquette (c) When chat is an appropriate tool for communication (d) Blogs and other modes of self – expression as tools of business communication Quiz and class exercises 	3		
14	 Module 14: Negotiation - A Communication focus (a) Listening Skills – the importance of being a good listener (b) Building rapport (c) Facilitation (d) Consensus building Self - evaluation and quiz 	3		
	Total	42	0	0
Test 1 209 Test II 309	ion process will be as follows: % (Examination on Modules 1,2,3) % (Examination on Modules 4,5,6,7) % (Examination on full course)			
After the contrast of the formula of	burse, the students will be able to icate with more clarity that would facilitate the organizational work process. barriers and help in the process of earning greater commitment among stakeholders to go ll sorts of organizational communications, within and beyond. rate cross - cultural skills in a trans-national business environment	al acl	niever	nent.
• Le • Illu	ctures astrative cases and case discussions signments			
1. Munter, 01314670 2. Harvey, 08722043 3. William 02268991 4. Kessler	Mary. <i>Guide to Managerial Communication</i> . 7th ed. Upper Saddle River, NJ: Prentice Ha 42. Gordon. <i>Writing with Sources: A Guide for Students</i> . Indianapolis, IN: Hackett Publishin 40. Is, Joseph. <i>Style: Toward Clarity and Grace</i> . Chicago, IL: University of Chicago Press, 19	g, 199 95. IS	98. IS] SBN:	BN:

5. Zelazny, Gene. Say It with Charts: The Executives Guide to Visual Communication. New York, NY: McGraw-Hill, 2001. ISBN:007136997X.

6. Brent, Douglas. "Indirect Structure and Reader Response." *The Journal of Business Communication* 22, no.2 (Spring 1985):5-8.

7. Daly, John, and Isa Engleberg. "Coping with Stagefright." *Harvard Management Communication Letter* 2, no. 6 (June 1999):1-4.

8. "Handling Q&A: The Five Kinds of Listening." Harvard Communications Update (February 1999):6-7.

9. Von Hoffman, Constantine. "Getting the Most from Presentation Software." *Harvard Management Communication Letter* 2, no. 6 (June 1999):7-8

Prepared by: Mr. Vinay Sharma & Montu Bose

Course Reviewer:

- 1. Dr. Runa Sarkar, IIT Kanpur
- 2. Prof. Asha Kaul, IIM Ahmedabad

Course titl	e: Business to Busin	ness Marketing						
Course co	de: PPM 109	No. of credits: 2	L-T-P dis	stribution: 28-0-0	Learni	ng hour	s: 28	
Pre-requis	ite course code and	l title (if any):						
Departme	nt: Department of B	usiness and Sustainability	у					
Course co	ordinator (s):			Course instructor	(s):			
Contact de	etails:							
Course typ	e El	lective	Course of	ffered in: 3rd Semest	er			
focusing n relationship from the fin in any valu totally indu Most of th students' a	ance of B2B marke nore on manufactu o. Businesses selling nal transaction (which he chain. Also, the B listrial product / serv e marketing subject assumptions about	ting is increasing in India ring sector. In any val g to other businesses cons ch is the only business to 32B revenue is a significa- vices companies on one et ts taught in B-schools a business-to-business ma udent who wants to und	lue-chain, a stitute the m consumer d ant contribut end to even re designed arketing are	all the upstream containing), rest all are but to the sales of any the totally consumer from a consumer number often based on the totally consumer number of the based on the total base	mpanies a ctions in th usiness-to- y organiza goods con narketing p heir famili	are enga ne real li -busines tion toda mpanies perspect iarity w	aged in ife sincess trans ay; rights on the tive. The rith con	n B2B e apart actions ht from e other. hus the nsumer
B2B fields B2B practi • To • To • To • To • To • To • To	e has been designed in order to clarify h ces. The specific lea pappreciate the cond punderstand the diff ounderstand the g Marketing practices To understand the pu	I to impart to the studen ow the principles of mark rining objectives are: cepts of B2B Marketing ference between B2B mar growing complexity of urchasing orientations of v f various technological H	keting are th rkets and con business tra various custo	e same but there are nsumer markets ansactions and integomer firms	distinguisl	hing cha	aracteri ology i	stics of n B2B
Course con	ntent							
Module		Тор	pic			L	Т	Р
	·							
1.		ntroduction to Business M cussion: The Invisible Ha		ess Marketing		2	0	0

	Article in class Discussion: The Invisible Hand of Business Marketing		-	-
2.	Guiding principles in B2B marketing, Comparisons and contrast between B2B and B2C marketing. Industrial and institutional products and services, B2B selling in consumer good companies, e-based B2B services, Business Networks and Alliances Article for presentation from HBR: What is Industrial marketing	2	0	0
3.	Crafting B2B Marketing Strategy Article for presentation: Business Mktg in India Case Study for assignment: Derrick's Ice Cream	2	0	0

4.	Firms as customers, Organizational Buyers' Decision Process, Role of various			
	influencers	3	0	
	Article for presentation: Take the Qualified Lead	5	0	
5.	Assessing business markets, Segmentation, Targeting & Positioning in Business markets			
	Discussion in class: Panasonic Case 6 Elements of a winning B2B Brand Strategy	3	0	(
6.	Branding in B2B, Innovation, Customization Article for presentation: The dynamics of B2B Marketing			
		3	0	(
7.	Pricing in B2B marketing, creating customer value Case discussion in class: Computron Inc.	3	0	(
8	Business Channel management, E-comm in B2B, Technology Platforms	3	0	(
	Article for presentation: How to leverage new technology in B2B Marketing			
9	Gaining Customers, Personal selling principles in B2B situations, Customer Retention, B2B marketing Metrics	3	0	(
	Article for presentation: 7 sins of selling			
	Communicating with the Business markets	3	0	(
10	Various Promotion-mix and use of trade shows Illustration from Lohia Corps Ltd. Trade Shows			
	B2G marketing in India			
11	Government as a buyer, Selling through Kendiya Bhandar and NCCF, Role of DGS&D, Selling to CSD, Wrap-up Article for presentation: What is B2G Marketing	1	0	(
		28	0	(
	Total	28	-	
	articles given in the session plan may be changed with enough time being given to the	present	ing gr	oup
	n criteria	а		``
	Fest 1: Class participation 10% (Based on attentiveness and active participation during Fest 2: Article presentations 10%	the enti	re coui	:se)
	Test 3: 10% (After completion of 9 sessions – written exam to test the understanding of	concont	c of P	neir
	marketing, organizational buying behaviour and how to categorize the buyer segments in		.5 01 D	usn

- **Test 4:**10% (After completion of 21 sessions written exam to test the understanding of concepts of product development, pricing and channel management in B2B)
- Test 5: Case study discussion / activity 10% (In Session 16-17, Structure 1. Identifying the situation of the company and the protagonist. 2. Understanding the competition. 3. Devising a plan for participation in a Bid. 4. Justifying the plan with clarity of purpose)
- Test 6: Assignments 10% (Study of STP done by IBM through secondary sources)
- **Test 7:**40% (Written examination covering the entire course)

Learning outcomes:

After completion of the course, the students will be able to:

- Adopt the market planning process for B2B markets (Minor exam 1 and 2, Article presentations)
- Develop the marketing strategies for any firm for its B2B marketing (Case study and Assignments)
- Fine-tune the marketing strategies for the B2G dealings for a firm (End Term exam)
- Apply various new technologies in the entire B2B marketing-mix of a firm (Article presentations, End Term exam)

Pedagogical approach

- Lectures
- Illustrative cases and case discussions (in groups)
- Assignments (group)

Materials

Textbooks: B2B Marketing: A South-Asian Perspective by Michael D. Hutt, Dheeraj Sharma & Thomas W. Speh, (Cengage Learning; 11th Edition).

Reports & other references:

- Handouts
- Business to Business Marketing, Vitale & Giglierano, Thomson Press, India Edition
- Business Marketing Management, Anderson & Narus, Pearson Education
- Business Marketing, K.K. Havaldar, Tata McGraw-Hill

Additional information (if any)

Student responsibilities

Prepared By: Dr. Ritika Mahajan & Montu Bose

Reviewers:

Dr, Asif Zamir, FORE School of Management, Delhi. Dr. Mohan Agarwal, IIM Lucknow Dr. SK Pandey, IIM Rohtak

Course title: Derivatives an	d Risk Management		
Course code: PPM 123	No. of credits: 2	L-T-P distribution: 28-0-0	Learning hours: 28
Pre-requisite course code a	nd title (if any):		
Department: Department of	Business & Sustainabili	ty	
Course coordinator(s):		Course instructor(s):	
Contact details:			
Course type: Elective		Course offered in: 3rd S	lemester
Course description		· · · · ·	

Jourse description

Risk is all pervasive. For business the various kinds of risk relate to price, interest rates, foreign exchange rates, credit etc. Of late tactical management of these risks has gained prominence especially with advent of derivative products. The course concerns with tactical management of these risk through investment in financialassets. More specifically, the course will deal with the pricing and use of financial derivatives, including options, forwards, futures, swaps and credit derivatives as risk management tools. Financial derivatives are used by institutions as well as investors, sometimes to hedge (reduce) unwanted risks, sometimes to take on additional risk motivated by views regarding future market movements. Through this perspective, the course will also highlight the uses and abuses of financial derivatives with respect to the various incidents that had already happened in the markets.

Course objectives

The objective of this course is to familiarize the participants with the various instruments available for risk management. It covers rather simpler instruments such as options, futures, swaps, and credit derivatives. Besides discussing the pricing of these instruments and hedging principles the course would also aim at introduction of some complex instruments such as options on futures and swapsetc.

Course co	Course contents							
Module	Торіс	L	Т	Р				
1	Forwards and Futures, Trading and Settlement, Margins, Marking to Market, Open Interest							
2	Commodity Futures Hedging, Speculation, Arbitrage with commodity futures, Pricing of forward and futures, Normal Backwardation Convergence, Basis risk, optimal hedge ratio Chapter 3	2	0	0				
3	Currency Forwards and Futures Foreign Exchange Markets, and Rates, Hedging with Forwards, Non-Deliverable Forwards, Currency Futures, Pricing Currency Futures, Hedging, Speculation, and Arbitrage with Currency Futures	2	0	0				
	Chapter 5							
4	Stock and Index Futures Trading of Index Futures, Pricing, Risk Adjustment, Hedging, Speculation, and Arbitrage with Index Futures	2	0	0				
	Chapter 4							
5	Options Basics of call and put options, their payoffs, Intrinsic value and time value, American and European options, At the money, out of money and in the money options, Bounds to option pricing,	2	0	0				

	Chapter 8 & 9		1	1
6	Option Pricing Binomial Option Pricing model Chapter 10 Chapter 12 & 13	2	0	0
7	Option Pricing Risk Neutral valuation, Black Scholes option pricing model and assumptions, Interpretation of Black Scholes model.	2	0	0
8	Option Trading Strategies Straddle, Strangle, Butterfly, Bull and Bear spread, Ratio spread, Box spread, Condor, Synthesizing with options Chapter 12	2	0	0
9	Exotic Options Introduction (definitions, payoff and applications) to Forward Start option, Digital Option, Chooser Option, Barrier option, Shout option, Asian option, Compound option Chapter 13	2	0	0
10	Option Greeks (Option Sensitivities) Delta, Theta, Gamma, Delta Hedging Chapter 11	2	0	0
11	Swaps Forward Rate Agreement, Currency Swaps, Interest Rate Swaps, Applications of swaps, Cancellation and Valuation of Swap Chapters 6 and 7	2	0	0
12	Interest Rate Derivatives (Black's Model and applications) Caps, Floor, Collars, Swaptions, Options on Bonds, Options on futures, Interest rate futures Chapter 15	4	0	0
	TOTAL	28	0	0

- Test 1: Class Participation 10% •
- Test 2: Project 30% •
- Test 3: Written Test 20% •
- Test 4: Written test 40% •

Learning Outcomes:

On successful completion of the course students will be able to:

Recognize the role of derivatives in financial risk management.
 Demonstrate critical thinking, analytical and problem-solving skills in the context of derivatives pricing and hedging practice.
 Evaluate alternative risk management strategies and tactics.

4. Demonstrate an understanding of pricing forwards, futures and options contracts.

Pedagogical approach

The course will be delivered through lectures and discussion of case studies, practical in Finance Lab, research papers and articles.

References:

Suggested Reading

Srivastava R. (2015). Derivatives and Risk Management. Oxford University Press, 2nd Edition. NY.

Desired Readings

- 1. Hull JC (2013). Options, Futures, and Other Derivatives. 7th Edition. Pearson Education. London.
- 2. Kolb R. (2011). Futures Options and Swap. Blackwell Publishing. NY.
- 3. Redhead K (1992). Financial Derivatives. Prentice Hall. New Delhi.
- **4.** Strong RA. (1995). Derivatives; An Introduction. Thomson. SW.
- 3. Bhalla, V.K. (2012). Investment Management. Sultan Chand. ND
- 4. Wimott, P. (2012). Quantitative Finance. Wiley & Sons. NY.
- 5. Jarrow, R. & Stuart, T. (1995). Derivative Securities. Thompson SW.
- 6. Chance, D.M., & Brooks, R. (2008). Derivatives and Risk Management Basics. Cengage Learning India.
- 7. Pliska, S. (1997). Introduction to Mathematical Finance. Wiley-Blackwell Publishing.

Additional information (if any)

Modules

Sessions plan as above would be followed with following module objectives:

An overview of risk and derivatives:

The objective of the session is to draw distinction between various kinds of risks that a firm is exposed to. Some of these risks are manageable with derivative instrument. The session on Introduction to derivatives is intended to provide an overview of derivatives, their characteristics and misconceptions about them.

Forwards and Futures:

These sessions are aimed at introducing the terminology of forwards and futures, their applications of hedging fro variety of underlying assets such as commodities, currencies, stocks and interest rates. This would also cover the pricing principles and methods of trading, settlement etc. Separate sessions for commodities, currencies and stock indices would deal extensively with the examples of hedging, speculation and arbitrage.

Options:

Sessions on options are aimed at developing an understanding about the complex nature of the derivative. The objective is to familiarize the participants with the various ways to value options. Hedging using options would be discussed in details with suitable real life applications. Trading strategies with options would deliberate upon how the combination of options can be used to achieve the desired risk profiles of different classes of investors. Sessions on exotic options would concentrate on how the parameters of options can be modified to suit the individual needs of hedging and cost associated with them.

Swaps and Interest Rate Derivatives:

These sessions are useful for the sectors such as banking, construction and infrastructure that are sensitive to broad economic factors and interest rate structures and changes in them. The tools of managing the interest rate risk would be introduced with emphasis on swaps and interest rate futures.

Student responsibilities

All students are expected to read the assigned readings prior to the class. Students are expected to analyze the case following the 'discussion questions'. All students must maintain full attendance and do timely submission of assignments. Full Class Participation is expected from all students.

Prepared By:

Prof. Manipadma Datta

Course Reviewer:

Mr P.S.Narayan, Ecoeye, Social and Community Initiatives, Wipro

Mr Brij Sethi, Ecoeye, Social and Community Initiatives, Wipro

Mr Rakesh Sharma, Strategy & Business Development, Philips Electronics India Limited

Mr Pawan Deep Singh, Strategy & Business Development, Philips Electronics India Limited.

Course co		b. of credits: 2	Institutions and Regulations L-T-P distribution: 28-00-00	Learning hours: 28	3		
PPM 125 Pre-requi	site course o	code and title (if	anv):	I			
-		nent of Business &					
	ordinator(s		Course instruct	tor(s):			
Contact d							
Course ty	pe: Elective	;	Course offered	in:			
Course de	escription		·				
efficiently that helps judgment. better regu This cours to underst Course ol To develo	channelized the prospec Financial in ilated netwo se is designe and and deve ojectives p an understa	d to the best poss stive saver-invested termediaries thus rk of financial ins d to familiarize the elop expertise for anding of the wor	. It's more important to ensure that s ible investments, no nation can gro ors facilitate the productive use of play a very important role in a natic stitutions and markets are found to be ne students with the Indian scenario making the best of financial decision while the financial system the man	w. Financial intermediat the surplus wealth with on's economy. Nations w e better developed. in a global context. This as as management profess nce markets.	ion is reduc reduc rith st s will siona	s a pro ced ris ronge help	oces sk o r an
	p a holistic p	-	all the financial institutions and their	•			
					•	T	_
Module	Торіс				L	Т	P
1	Course Ov	verview			2	0	0
2	Economic system	growth and finan	cial intermediation: an introduction	to Indian financial	2	0	0
3	Types of f	inancial institutio	ns		2	0	0
4	Financial r	markets and regul	ations		2	0	0
5	Recent tree	nds in Indian fina	ncial markets		2	0	0
6	Introductio	on to market instr	uments and securities analysis		2	0	0
7	Financial s	sector reforms			2	0	0
8	bills marke market	markets: y market Treasur et Commercial bil r commercial pape	lls		4	0	0

9	Institutions for market regulation and promotion and their functions:	2	0	0
	RBI			
	SEBI			
10	Commercial banks and their activities	2	0	0
11	Co-operative banks and their activities	2	0	0
12	Non-Banking Intermediaries: Provident funds Pension funds Mutual funds Insurance companies UTI	2	0	0
13	Non-banking statutory financial organizations	2	0	0
	Total	28	0	0

Evaluation criteria

Test 1: Quiz 30% Test 2: Assignments/Projects 30% Test 3: written test 20% Test 4: Written test 20%

Learning Outcome:

After successful completion of the course, the students would be able to -

- Develop a comprehensive understanding of the financial system & institutions of India.
- Analyze the trends of Indian financial markets and functioning of its various segments.
- Develop a holistic perspective about all the financial institutions and their functions.
- Acquire knowledge about the regulatory framework of finance markets.

Pedagogy

The course will be taught in 28 sessions of 60 minutes duration each. It will be a combination of interactive class lectures and project works undertaken by the students.

References:

Text:

Bhole LM & Mahakud (2000). Financial Institutions and Markets: Structure, Growth and Innovations. TATA McGrow Hill. 5th edition. ND.

References:

Bhasin N. (2010). Financial Institutions and Financial Markets in India: Functioning and Reforms. New Century Publications. New Delhi.

Fabozzi FJ & Modigliani (1998). Capital markets: Institutions and Instruments. PHI. 3rd edition. NY.

Additional information (if any)

Student responsibilities: Attendance, timeline adherence for assignments, come prepared with readings when provided.

Prepared by: Prof. Manipadma Datta

Course Reviewers:

Prof. Madhu Vij, FMS, DU Dr. Ria Sinha, TERI, ND

Course	title: Security Analy	sis & Portfolio Managem	nent					
Course	code: PPM 126	No. of credits: 2	L-T-P dis	stribution: 28-0-0	Learni	ng hou	urs: 28	
Pre-req	uisite course code a	nd title (if any):						
Departr	nent: Department of	Business and Sustainabi	lity					
	coordinator (s):			Course instructor	(s):			
Contact	details:							
Course	*1	Elective	Course of	ffered in: 3rd Semester	er			
	description	1. 3.4	. 10 . 1			1		
-		lio Management concern				-		
		ted with investing in sec			-	-		
		evaluation of the variou						xtensio
of these	concepts to the port	olio of securities and the	concept of div	ersification, manager	nent of a	portio	110.	
Course	objectives							
		aging portfolios to gene	rate required	return can be intimic	lating for	indivi	iduals.	The ke
-	-	provide the students in-	-		-			-
		y necessary for analyzin						
	mal portfolio choice.		21		-			
Course	content					1		
Unit			opic			L	Т	Р
1		vestments – Meaning an				4	0	0
	environment, Financial markets – Nature and types, Capital Market – Primary & Secondary, Stock exchange, Trading in securities, Financial market participants							
	Secondary, Stock	exchange, Trading in se	curities, Finan	cial market participa	nts			
2	Time value of m	noney – Concept & App	olications Dis	counting & Compou	nding for	4	0	0
2		w patterns, Multi period	-	counting & compot	nung 101	-	U	U
	different cash no	w patterns, while period	compounding					
3	Risk & Return –	Concept, Measures of ret	turn – Holding	period rate of return	Return	4	0	0
		Types of risk – Systemat	-	-				
	& beta as a meas	ure of risk						
							_	
4		urities – Equity, Preferred		•		4	0	0
	call, Bond duration	on, Dividend discount mo	odel, CAPM m	odel, Earnings based	models.			
5	Approaches to Sc	ecurity Valuation - Funda	montal Analy	sig EIC fromowork	Ising	4	0	0
5	* *	is, Technical Analysis –	•		-	4	U	U
		patterns, Moving average	-					
		s, Odd lot theory. Efficie	•					
	-	eir implications, Tests of						
	criterency and the	in implications, resis of	uniterent form	is of market efficiency	,.			
6	Portfolio Analysi	s and Selection – Calcula	ating risk and 1	return of portfolio, M	ean	4	0	0
		ch, Sharpe Model, Theor						
	CML & CAPM.	Stock market anomalies ((Size effect, V	alue effect, Seasonali	ty effect,			
	Overreaction effe	ect), Arbitrage Pricing Th	eory and Mult	ifactor Asset Pricing	Models			
	including Fama F	French Five factor model.						1
				15 1 0 7			-	
7	-	ement, Evaluation & Rev		-		4	0	0
	-	estment strategies- value	-					1
	strategies; Portfo	lio performance evaluation	on (Sharpe ind	ex, Treynor's Index,	Jensen's	l		

	alpha, Information ratio and Fama's decomposition measure).							
	Total	28	0	0				
Evalua	tion criteria							
Fest 1:	Quizzes – 20%							
	Group work / Assignments / Presentation – 20%							
Fest 3:	Written Test - 60%							
Learnii	ng outcomes:							
On succ	essful completion of this course, the student will be able to							
1.	Evaluate the investment environment, alternative investment avenues and underst framework.	and the	e risk	retur				
2.	Calculate the intrinsic value of different types of securities.							
3.		Analyze equity shares using different approaches and models.						
4.	Construct, analyze, select and evaluate portfolios along with a deep understanding of Capit associated models.	tal marl	ket the	ory an				
The pec Materia	gical approach lagogy would be a mix of Lectures, Discussions, Case analysis, Quizzes, Assignments & Gu als nce Books:	coup wo	rk.					
1.	Prasanna C (1994). Investment Analysis & Portfolio Management, McGraw Hill, ND.							
2.	Bodie Z., Kane A. & Marcus A. (2014). Investments, McGraw Hill. NY.							
3. Donel E. Fischer and Ronald J. Jordan (2000). Security Analysis and Portfolio Management								
	Education, London.	8	, -					
Additio	nal information (if any)							
Studen	t responsibilities							
	t responsibilities							

Prepared by: Dr. Swati Dhawan & Prof. Manipadma Datta

Course Reviewers:

Prof. Madhu Vij, DU Mr. Vikram Dhawan, Founder, Mint Wealth Management

Course titl	e: Corpora	ate Accounting and F	Reporting					
Course co PPM 128	ode:	No. of credits: 3	redits: 3 L-T-P distribution: 28-14-0 Learning hours: 42			2		
Pre-requi	site course	code and title (if any	y):					
Departme	ent: Depart	ment of Business & S	ustainability					
	ordinator((s):	Cours	se instructor	r(s):			
Contact d								
Course ty	_		Cours	se offered in	: First Semester			
Course de	escription							
accounting accounting crucial in e course in 1 accounting	g in makin g informati- evaluating t managemer g and repo ling the fina	g decisions; while in on to decide to whet the performance of em at education in almost	attempts to measure a nvestors use it for va ther to lend money to aployees at various leve every graduate manag vious choice. This cou	luing stocks business. T els in an orga gement progr	. The bankers and 1 The accounting informanization. Thus, this is am the world over, a	ender nation s a ver full co	rely is al y usef ourse	on lso ful on
The course	e is designe	d for students particip	oants					
		nd the basics of accou						
			g through an annual re	port.				
• T	o develop t	the ability in them to u	se financial statements	s to assess a o	company's performan	ce		
• T	'o understar	nd how the accounting	g information system w	orks in a firr	n;			
• T	'o interpret	the need of accounting	g information in manag	gerial decisio	on making process;			
			vis financial health of		,			
		nd the role of accounti	ng acts as a control me	echanism.				
Course co	ontents					-		
Module	Торіс					L	Т	Р
	Accountin							
		Decisions:						
	•	What is accounting?						
		Different forms of bus						
		Financial and Manage Accounting Information						
		Users of accounting in						
1			capital market and cor	oorate gover	nance	2	0	0
1		Accounting Equation		8		2	0	0
		Accounting Ethics						
			ons:					
		g of business transacti Double-entry system	0115.					
		Accounts						
		Recording transaction	S					
2		Error checks through t				4	2	0
		Balance						
	Measurin	g business income:						
	•]	Income measurement						
		Adjustments to be don						
3		Preparing Profit &Los	S			3	1	0
		Account						
	• (Concept of consolidate	he			1		
		Concept of consolidate	Lu					
	•]	Income statement Assignment Discussio						

			1	
	Balance Sheet:	1		
	• What it is?			
	• Why is it so called?			
5	• How to prepare it?	3	1	0
	Consolidated balance sheet			
	• What it says?			
	• The new format for its presentation			
	Annual Reports:			
	• What it contains			
	The regulatory framework			
-	• Why the companies disclose more than what is legally required?	2	0	
6	• The disclosure system	3	0	0
	Qualitative and Qualitative			
	• Reporting			
	Component-wise discussion			
	Case discussion with live annual reports	0	1	
7		0	1	0
	Statement of Cash Flows:	1		
	• What is it?	1		
	• Why is it?		1	_
8	• How to prepare it?	1	1	0
	• What does it say?	1		
	Analyzing Financial Statements:			
	• Why is it done?			
	• Benchmarking and its problems			
0	Intra and inter-firm comparison	2	2	0
9	Quality of earnings	3	2	0
	Using financial ratios Du Port analysis			
	Du-Pont analysis			
10	Case Discussion	0	1	0
11	Presentation of Group Assignment	0	2	0
	Basics of Cost Accounting:			
	Costs classification	1		
	Cost absorption	1		
	Cost-Volume-Profit relationship			
	Marginal costing and managerial decisions.	6	2	
12			-	0
	Assessmenting standards and IEDC: s			
10	Accounting standards and IFRS: a	2		~
13	brief introduction:	3	0	0
	What is an accounting standard?	1		
	Why standardization is necessary?	1		
	Indian accounting standards	1		
	The regulatory framework	1		
	International standards and the regulatory framework.			
		28	14	0
Evaluatio	n criteria			
•]	Fest 1: Quiz 30%			
	Fest 2: Assignment 20%			
	Fest 3: Written Test 25%			
- 1	1051 5. WHITCH 1051 2570			

• Test 4: Written Test 25%

Learning Outcomes: Upon completion of this course, the students will be able to:

- Understand various principles on which financial statements are prepared. (Modules #1, #2, #3, #5))
- Understand how an Accounting Information System (AIS) works. (Modules #6, #7, #8)
- Acquire skills to fortify managerial ability with utilizing accounting information for a conscious decision making. (Modules #9, #10, #11).
- Develop a basic understanding of cost accounting(Module #12).
- Develop an overall understanding of emerging corporate reporting framework in the context of International Financial Reporting Standards (IFRS). (Module #13)

Pedagogical approach

The course will be delivered through lectures and discussion of case studies, videos, annual reports of the companies, research papers and newspaper articles.

References:

Suggested Readings -

- Swamy NR. (2008). Financial accounting: a managerial perspective. PHI. NY.
- Banerjee B. (2002). Cost Accounting: theory and practice. PHI. ND.

Desirable Readings –

- Bhattacharya AK. (1994). Principles and Practice of Cost Accounting. Prentice-Hall. ND.
- Anthony RN. Hawkins DF. And Merchant KA. (2001). Accounting: Text and Case. 13th Edition, Tata McGraw Hill. London.

Гext

Bhattacharya SK. And Dearden J. (2011). Accounting for Management: Text and Cases. Vikas Publishing House; Third edition

- Homgren CT. Srikant M. Foster DG. (2010). Cost Accounting A Managerial Emphasis. Pearson Education, Thirteenth Edition. NY.
- Homgren CT. Sundem GL. And Stratton WO. (2013). Introduction to Management Accounting. Pearson Education, Thirteenth Edition. NY.

Websites and Web resources –

- Maria B. & Alexandru IC. (2005). Economic decision-making and the role of accounting information. retrieved from. <u>http://www.oeconomica.uab.ro/upload/lucrari/1020081/17.pdf</u>
- Damodaran A. (2006). Understanding Financial Statements. retrieved from http://people.stern.nyu.edu/adamodar/pdfiles/valn2ed/ch3.pdf
- The Institute of Company Secretaries of India. retrieved from https://www.icsi.edu/
- Financial Times. Retrieved from <u>https://www.ft.com/</u>,
- Learn Accountancy the Easy Way. Retrieved from <u>http://accounting-simplified.com/</u>,

Additional information (if any)

Student responsibilities

All students are expected to read the assigned readings prior to the class. Students are expected to analyze the case following the 'discussion questions'. All students must maintain full attendance and do timely submission of assignments.

Prepared By: Manipadma Datta

Course Reviewers:

Prof. Madhu Vij, FMS, DU Prof. Vivek Suneja, FMS, DU

Course t	itle: Managerial Economics					
Course o	ode: PPM 148 No. of credits: 3	L-T-P distri	bution: 32-10-0	Learning	hours: 42	
Pre-requ	isite course code and title (if any):					
Departm	ent: Department of Business and Sustainabil	ity				
Course o	oordinator (s):		Course instructor	(s):		
Contact	details:					
Course t	ype Core	Course of	fered in: Semester 1			
This is the students, skill sets fundamericand inter laws of sectors w	description ne first economics course that the students we this may be their first ever exposure to the su in applying an analytical approach to the ntal problems of scarce resources, understand ventions, etc. Specific topics to be covered is production, market failure and game theory ould be particularly important in attaining co- se would provide the base for macroeconomic nent.	bject econom study of ho ling of the nat include applie 7. Examples urse goals.	nics. The basic object w individuals and l ture of prices and of cations of supply ar from services sector	tive is to equousiness unit markets, rol- ad demand, nor, energy an	ip student s deal wi e of inforr narket stru d infrastr	th the nation acture, ucture
The cour - T - T v	bjectives se objectives are; o increase students understanding of economi o develop students critical thinking and analy arious tools and techniques of managerial eco o make students understand the rigors of varie	tical abilities	is resolving busines	s problems b		
Course o						
Module	Торіс			L	Т	Р
1.	Introduction to Economics Human Wants and scarce resources Basics of demand, supply and market Concept of market Demand and supply schedules and equilibrin Changes in price when demand/supply shift Demand Analysis Derivation of demand curve Concept of Elasticity – point, arc, income ar Application of elasticity		icity's	6	2	0
2.	Utility, Preferences and Choice Utility Theory How people make decisions? Utility – total, marginal Marginal analysis and its use in economic an budget constraints, choices and optimal choi Behavior Changes in income and prices Income and substitution effects Consumer surplus – impact of taxes, subsidi	ices Consume		6	2	0

3.	Production and Cost	6	2	
	Production Theory			1
	Production function and different forms			
	Total, average and marginal products			
	Returns to scale			
	Tech. progress, innovation, sources of competitive advantage			
	Theory of costs			
	Nature of production costs, concepts of costs and short-run and long run			
	costs			
	Total, average and marginal costs			
	Economies of scope, learning curve			
	Applications of the above concepts in different classes of firms			
	particularly in service industry			
4.	Theory of Firms	8	4	0
	Market and market structure			
	Concept of market			
	Market equilibrium and price determination Market			
	structure			
	Perfect Competition, monopoly, duopoly, oligopoly			
	Some special subjects – auctions, network markets			
	Imperfect competition			
	Price discrimination (definition and types of price discrimination,			
	necessary conditions for the existence of price discrimination, price			
	discrimination and the price elasticity of demand)			
	Oligopoly (classical and collusive oligopoly)			
	Average cost pricing			
	Market structure, efficiency and regulation			
	Relevance of efficiency related issues			
	Monopoly power and social costs			
	Regulation of public monopolies			
5.	Economics of Information	6	0	0
	Search costs			
	Asymmetric information and adverse selection			
	Information and moral hazard			
	Market signaling			
	Switching costs			
	Principal agent problem			
	Total	32	10	00
Fyalua	tion criteria			
	all course grade will be allocated as follows:			
	Test 1 & Test 2: Written Test - 30 %			
	Test 3: Assignment -20 %			
	Test 4: Written test - 50 %			
	ng outcomes			
	-			
Alter t	he completion of the course, the students will	···· (T · · · 1	20 T 2	~
	Lingarstand the key concepts models tools and techniques of managemal econor	ming (Logt]	1X7 Lest 3	1
	Understand the key concepts, models, tools and techniques of managerial econor)
-	Understand and appreciate the applications of various tools and techniques of ma)
-	Understand and appreciate the applications of various tools and techniques of ma (Assignment)	anagerial eco	nomics)
-	Understand and appreciate the applications of various tools and techniques of ma	anagerial eco	nomics	,

Pedagogical approach Pedagogical approach consists of classroom teaching; interactive sessions; case study discussion, students'

presentation.

Materials

Textbooks and Readings:

- Dominick S., (2012), Managerial Economics, 7th Ed., Oxford University Press.
- Frank, R. and B. Bernanke (2004), Principles of Economics, 2nd Ed., Tata McGraw Hill Dominick S., (2009), Principles of Microeconomics, International Version, 5th Ed., Oxford University Press.
- Varian, H. R., (2006), Intermediate Microeconomics, 8th ed. W. W. Norton & Company
- Sen, A., (2006), Microeconomics Theory and Applications, 2nd Ed., Oxford University Press.
- Pindyck, R. S., D. J. Rubinfeld and P. L. Mehta (2009), Microeconomics, 7th Ed., Pearson Education, India.

Additional information (if any)

Attendance

All exams are based on lecture and classroom discussion. Attendance will be taken on a regular basis and it is expected that all students attend ALL sessions which will be counted for overall grade. Showing up late for class, use of gadgets (mobile phones,tablets or laptops etc.) during class is disruptive and should be avoided

Student responsibilities

Attendance, feedback, discipline etc.

Prepared By: Dr. Gopal Sarangi

Course reviewers:

Dr. Santanu Gupta, XLRI, Jamshedpur

Dr. Ananya Ghosh Dastidar, DU South Campus
Course c	ode: PPM 191	No. of credits: 2	L-T-P: 28-00-00	Learning hours: 2	8	
Pre-requi	isite course code aı	nd title (if any): None				
Departmo	ent: Department of	Business and Sustainabili	ty			
Course c	oordinator:	Co	urse instructor:			
Contact d			arse mistractor.			
Course ty	pe: Elective		Course offered in	: 3 rd Semester		
Course d	escription:					
Internatio	nal Finance conce	rns itself with aspects of	financial planning a	nd investment in fina	ancial	assets
n the glo	bal scenario in this	s age of free trade and in	ncreasing internationa	lization. The subject	t is ain	ned at
-		various analytical techn	-	-		
	-	understanding of foreign			-	-
-		f international trade, fac	-			
-		ous financial instrument		<u> </u>	- P	
• •		tional perspective in var	•	assuming that basic	exnos	sure is
		eals with six distinct area				
•••		nomics : Sessions 1, 2, 3				,
	e Finance : Session	c 2 O				
	nting : Sessions 13	3				
Commerc	cial : Sessions 11, 1	3				
Commerc		3				
Commerce Exchange Course of	cial : Sessions 11, 1 e Rate Managemen bjectives:	3 12 t : Sessions 5, 6, 7				
Commerce Exchange Course of The object	cial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course	3 12 t : Sessions 5, 6, 7 is to familiarize the part				
Commerce Exchange Course of The object terminolo	tial : Sessions 11, 1 e Rate Managemen bjectives: tive of this course ogy, types of instru	12 t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants	of the exchange rates,	analytical framewor		
Commerce Exchange Course of The objece terminolo corporate	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course ogy, types of instru finance decisions,	3 12 t : Sessions 5, 6, 7 is to familiarize the part	of the exchange rates,	analytical framewor		
Commerce Exchange Course of The object terminoloc corporate Course co	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course ogy, types of instru finance decisions,	12 t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants	of the exchange rates,	analytical framewor anagement.		taking
Commerce Exchange Course of The object terminolo corporate Course co Module	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course gy, types of instru finance decisions, ontents Topic	12 t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants	of the exchange rates, tual in sight to risk m	analytical framewor anagement.	rk for 1	taking
Commerce Exchange Course of The object terminolo corporate Course co Module	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course gy, types of instru finance decisions, ontents Topic	t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA	of the exchange rates, tual in sight to risk m	analytical framewor anagement.	rk for t	taking
Commerce Exchange Course of The object terminolo corporate Course co Module	tial : Sessions 11, 1 e Rate Managemen bjectives: etive of this course gy, types of instru finance decisions, ontents Topic INTERNATION	3 12 t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA fuction MNCs	of the exchange rates, tual in sight to risk m GEMENT	analytical framewor anagement.	rk for t	taking
Commerce Exchange Course of The object terminolo corporate Course co Module	tial : Sessions 11, 1 e Rate Managemen bjectives: trive of this course gy, types of instru finance decisions, ontents Topic INTERNATION	t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA fuction MNCs , issues, constraints in MN	of the exchange rates, tual in sight to risk m GEMENT	analytical framewor anagement.	rk for t	taking
Commerce Exchange Course of The object terminolo corporate Course co Module	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA fuction MNCs , issues, constraints in MN es/operations	of the exchange rates, tual in sight to risk m GEMENT	analytical framewor anagement.	rk for t	taking
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA duction MNCs , issues, constraints in MN es/operations of International Trade	of the exchange rates, tual in sight to risk m GEMENT	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	P 0
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: tive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	s 12 t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA fuction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST	of the exchange rates, tual in sight to risk m GEMENT	analytical framewor anagement.	rk for t	P 0
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: tive of this course gy, types of instru finance decisions, ontents Topic INTERNATION	is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA fuction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST ory,	of the exchange rates, tual in sight to risk m AGEMENT NCs EMS Gold Standard	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	P 0
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	AL FINANCIAL MANA duction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST ory, e Specie Flow Mechanist	of the exchange rates, tual in sight to risk m AGEMENT VCs EMS Gold Standard: m	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	P 0
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course orgy, types of instru finance decisions, ontents Topic INTERNATION	s 12 t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA fuction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST ory, e Specie Flow Mechanism ntity Theory of Money, Fi	of the exchange rates, tual in sight to risk m AGEMENT NCs EMS Gold Standard: m at Money	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	P 0
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: tive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	s 12 t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA fuction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST cory, e Specie Flow Mechanism ntity Theory of Money, Fi cons for failure of Gold St	of the exchange rates, tual in sight to risk m AGEMENT NCs EMS Gold Standard: m at Money	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	P 0
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: tive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	s 12 t : Sessions 5, 6, 7 is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA fuction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST ory, e Specie Flow Mechanist ntity Theory of Money, Fi sons for failure of Gold St system:	of the exchange rates, tual in sight to risk m AGEMENT NCs EMS Gold Standard: m at Money	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	P 0
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	AL FINANCIAL MANA duction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST ory, e Specie Flow Mechanism nity Theory of Money, Fi sons for failure of Gold St System: nal Framework	of the exchange rates, tual in sight to risk m AGEMENT NCs EMS Gold Standard: m at Money	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	P 0
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: ctive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	AL FINANCIAL MANA duction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST ory, e Specie Flow Mechanism ntity Theory of Money, Fi cons for failure of Gold St system: nal Framework on to IMF Evaluation	of the exchange rates, tual in sight to risk m AGEMENT NCs EMS Gold Standard m at Money andard	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	P 0
Commerce Exchange Course of The object terminolo	tial : Sessions 11, 1 e Rate Managemen bjectives: tive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	AL FINANCIAL MANA duction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST ory, e Specie Flow Mechanist nity Theory of Money, Fi sons for failure of Gold St ystem: nal Framework on to IMF Evaluation ian agreement and Jamai	of the exchange rates, tual in sight to risk m AGEMENT NCs EMS Gold Standard m at Money andard	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	P 0
Commerce Exchange Course of The object terminolo corporate Course co Module 1	tial : Sessions 11, 1 e Rate Managemen bjectives: tive of this course ogy, types of instru finance decisions, ontents Topic INTERNATION	is to familiarize the part ments, the determinants and to provide a concep AL FINANCIAL MANA duction MNCs , issues, constraints in MN es/operations of International Trade AL MONETARY SYST fory, e Specie Flow Mechanism ntity Theory of Money, Fi sons for failure of Gold St system: nal Framework on to IMF Evaluation ian agreement and Jamai Bretton Woods System	of the exchange rates, tual in sight to risk m AGEMENT NCs EMS Gold Standard m at Money andard	analytical framewor anagement.	I I <thi< th=""> <thi< th=""> <thi< th=""> <thi< th=""></thi<></thi<></thi<></thi<>	E P 0 0

	Comparison with Protton Woods			
	Comparison with Bretton Woods Euro Currencies and Markets			
	Introduction			
	Evolution			
3	DETERMINATION OF FOREIGN EXCHANGE	2	0	0
	RATES			
	Factors determining demand and supply			
	Central Bank Intervention, Clean and Dirty Float			
	• Sterilisation			
	Comparison of Flexible and Fixed Exchange Rate System FOREIGN EXCHANGE MARKETS		0	0
4		2	0	0
	Participants, Operation, Terms			
	• Spot and Forward markets			
	• Fedai Rules			
	Option Forwards, Swap Points		_	
5	PARITY RELATIONSHIP AND FORWARDS	2	0	0
	Absolute and Relative Purchasing Power			
	• Parity			
	• Interest Rate Parity and linkages with the			
	• forward markets			
	Calculation of forward rates			
	Problems and Numerical			
6	TRANSACTION EXPOSURE	2	0	0
	 Nature of exposures faced by MNCs 			
	Definition of Transaction Exposure			
	Forward Hedge			
	Money Market Hedge			
	Cost of Hedging			
	Hedging through Invoicing			
	Hedging through Lead and Lag			
	• Exposure Netting			
7	COST OF CAPITAL, CAPM & CAPITAL STRUCTURE FOR MNCs	2	0	0
	• WACC & Value of the firm			
	• Cost of capital for MNCs			
	Conventional and International CAP-M			
	• Beta and cost of equity for MNCs			
	 Cross Border Listing 			
	 Capital structure for subsidiary and 			
	 MNC 			
8	INTERNATIONAL CAPITAL BUDGETING	2	0	0
	Capital Budgeting			
	• Subsidiary vs. Parent : Cash flow and discount rate			
	• WACC and APV			
	Lessard's APV Model			
	Case on capital budgeting with APV application			
9	FDI and POLITICAL/COUNTRY RISK	2	0	0
	• Why FDI			
	• Causes of political and country risk			
	Measurement of political and country risk			

10	Mid-term Test TRANSFER PRICING	2	0	0
	Objective			
	Concept of control			
	 Methods of calculating transfer price 			
11	INTERNATIONAL TRADE FINANCE	2	0	0
11	Letters of Credit	2	0	0
	• Bill of Exchange			
	For fainting			
12	Factoring TRANSLATION EXPOSURE	-	0	0
12		2	0	0
	• Meaning			
	• Impact			
	• Translation Methods- An example			
	• Accounting Standards applicable to			
	• translation (AS 11 and AS21)			
	Managing Translation Exposure			
	• Limitations of managing translation		1	
	• Exposure			
13	ECONOMIC EXPOSURE	2	0	0
	• Meaning			
	• Impact			
	• Measuring economic and operating			
	• exposure			
	Managing economic exposure			
	• Limitations of managing			
	• economic/operating exposure			
	Total	28	0	0
Evalua	ation procedure			
1.	Test 1: Written Test 20%			
2.	Test 2 (Surprise Tests) 10%			
3.	Test 3: Each Case 15 marks each (Best two) 30%			
4.	Test 4: Written Test 40%			
Assign	nments			
1. Case	eV.2 on Euro Disneyland: Page605, Multinational Financial Management			
by Ala	n Shapiro, Seventh Edition.			
2. VO	GL Case-Integrative problem on exchange rate risk management; Chapter12, Internation	onal		
Financ	ial Management by Jeff Madura			
All case	es can be submitted in groups of size not more than five (5).			
Loom	ing outcomes			
	ing outcomes: end of the course, participants will be able to:			
-				
	rstand international capital and foreign exchange market			
	ify and appraise investment opportunities in the international environment			
	ify risk relating to exchange rate fluctuations and develop strategies to deal with them			
4. Deve	lop strategies to deal with other types of country risks associated with foreign operation	ns		
5. Expre	ess well considered opinion on issues relating to international financial management.			
Pedago	gical approach			
	ourse will be delivered through lectures and discussion of case studies, research papers	and artic	96	

The course will be delivered through lectures and discussion of case studies, research papers and articles.

Materials:

Suggested readings Text:

1. Multinational Financial Management, By Alan Shapiro (Wiley Eastern Publication), 10th edition

Desired Readings

1. Buckley, A. (2009). *Multinational Finance*. (5thed.). Pearson Education.

2. Brigham, E.F., & Daves, P.R. (2016). Intermediate Financial Management. (12thed.). South-Western.

3. Resnick, B. G., & Eun, C. S. (2014). International Financial Management. (7thed.). McGraw Hill International.

4. Madura, J. (2018). International Financial Management. (13thed.). Cengage Learning India Pvt Ltd.

5. Butler, K.C. (2012). *Multinational Finance: Evaluating Opportunities, Costs, Risks of Operations*. (5thed.). Thomson South-Western.

6. Kim, S & Kim, S.H. (2006). Global Corporate Finance: Text & Cases. (6th ed.).Blackwell Publications.

7. Levi, M.D. (2018). International Finance. (6th ed.). Routledge Publications

8. Vij, M. (2018). International Financial Management (3rd ed.). Excel Books

Additional information (if any):

Student responsibilities:

All students are expected to read the assigned readings prior to the class. Students are expected to analyze the case following the 'discussion questions'. All students must maintain full attendance and do timely submission of assignments

Prepared by: Dr. Ritika Mahajan & Dr. Manipadma Datta

Course Reviewers: Prof. B. Banerjee, CU Prof. Madhu Vij, FMS, DU

Cour	se title: Brand Management						
Cour	se code: PPM 195	No. of credits: 2	L-T-P: 28-00-00	Learning hours: 28			
Pre-r	equisite course code and title	(if any): NA					
	rtment: Department of Busine						
-	se coordinator:	Course	e instructor:				
	act details: Mob: Email ID:						
	se type: Elective	Cours	se offered in: Ser	nester 3			
	se description:						
	and more organizations of all t						
	and names associated with their	-	-			-	
	ubject in management, especia			gement is an advanced N	IBA el	ective	e that
	sses important branding decisio	ns faced by an organ	lization.				
	se objectives: ourse's basic objectives are:						
	increase understanding of the in	mportant issues in pl	anning and evalue	ating brand strategies.			
	provide the appropriate theories						
	provide a forum for student				hat wi	11 im	orove
	gerial decision-making with resp		I]	
	im of the course is to make the		t for any type of o	organization (public or priv	ate, foi	r profi	t and
	or profit, large or small, etc.).			0 1 1		1	
Cour	se contents						
Mod		Торіс			L	Т	Р
ule							
1	Module 1: Introduction to the	module Brand Man	agement		6	0	0
	• What is a Brand and why	do brands matter?					
	• The Science of Branding		nodity branding. F	Rusiness to Rusiness			
	Branding, High- Tech Bra	-		Jusiness to Dusiness			
	••••	•	-				
	• Branding challenges and o	opportunities in times	s of economic dov	wnturn			
	• The Brand Equity Concep	ot and Strategic Brand	d Management Pr	ocess			
	Case 1: Himalaya Herbal						
	Case 2: Super Shampoo						
2	Module 2 : Developing a Brand	d Strategy			4	0	0
	Customer-based Brand Eq	juity and role of Bran	nd Knowledge				
	• Sources of Brand Equity						
	Brand positioning and Pos	sitioning Guidelines					
	Brand Mantra						
	Brand Resonance and Bra						
	• The four steps of Brand B	uilding					
	Luxury Branding						
	Brand Value Chain						
	Creating Customer Value						
	Case 3: JSW Shoppe						
	Case 4: Infosys						
3	Module 3: Designing and Imp	-		S	4	0	0
	Choosing Brand Elements	-	•				
	• Criteria, options and tactic						
	Designing Marketing Prog						
1	 Integrated Marketing Con 	nmunications to Buil	d Brand Equity		1		

	Total	28	0	0
6	Module 6: Project Presentations-Branding and Brand Audit	4		
	Case 10: Coke and Pepsi			
	Case 9: Saffola			
	Case 8 : Luis Vuitton In India			
	 Managing Brands over Geographic Boundaries and Market Segments 			
	 Managing Brands over time 			
	 Introducing and Naming New Products and Brand Extensions 			
	 Corporate Branding 			
	Brand Hierarchies			
	 Designing and Implementing Brand Architecture Strategies Brand Portfolios 			
5	Module 5 : Growing and Sustaining Brand Equity	6	0	0
_	Case 7: Brand Equity		0	0
	comparative and holistic methods			
	Measuring Outcomes of brand Equity: Capturing Market performance through			
	Measuring Sources of Brand Equity: Qualitative and Quantitative Research Techniques			
	Designing Brand Tracking Studies			
	 Conducting Brand Audits 			
•	 Developing a Brand Equity Measurement and Management System 		Ŭ	Ŭ
4	Module 4: Measuring and Interpreting Brand Performance	4	0	0
	Case 5: Centuryply Case 6: Reebok			
	Leveraging Secondary Brand Associations to Build Brand Equity			

Evaluation criteria:

Performance is evaluated on the following parameters:

- 1. Test 1: Group-based Case Analysis :20%
- 2. Test 2: Group-based Branding Project
- (Study and its Report) :30% 3. Test 3: Class Participation :10%
- 4. Test4: Written Test :40%

Indicators for Assessment: Group Based Case Analysis: Identification of the actual Decision-Making problem/Issues, Identification of appropriate data, Quality of analysis of data from within the case, Clarity in presentation of relevant conclusions that address the problems identified.

Group Based Branding Project: Formulation/definition of the actual Research Problem, Collection of appropriate primary and secondary data related to Brand chosen for study, Quality of analysis of data, Clarity in presentation of relevant conclusions that state various aspects of the Brand and its current status and future outlook.

Class Participation: Appropriateness of the response to the queries raised by faculty member and fellow students during classroom session, quality of contribution to case analysis/discussions, quality of questions raised in class for furthering the discussions around brands and branding.

Test: Accuracy of answers as well as robustness of analysis in response to questions asked in the examination.

Learning Outcomes

After completing the course, the students will be able to

- 1. Develop a professional understanding of Brand management decisions that must be made to build, measure and manage brand equity (Group Based Case Analysis).
- 2. Familiarize themselves with the art of applying direct and indirect measures of brand equity and choosing brand elements and develop marketing programs. (Group Based Branding project, Class Participation).
- 3. Consolidating all the learning related to theory and application of Branding theory and practice (Test 4).

Pedagogical approach

The course will be delivered through lectures and discussion of case studies, research papers and articles.

References/Materials:

Prescribed Textbook- Kevin Lane Keller (**KLK**), Parmeswaran Ambi M.G., Jacob Isaac, Strategic Brand Management, Fourth Edition, Pearson, 2015

Additional Readings:

- 1. Kapferer, Jean-Noël. The New Strategic Brand Management: advanced Insights & Strategic Thinking, Fifth Edition, Kogan Page, 2012.
- 2. Ind, Nicholas. Living the Brand: How to Transform Every Member of Your Organization into a Brand Champion, Kogan Page, 2007.
- 3. Roberts, Kevin. Love marks: the future beyond brands, Second Edition, Power House Books, 2005.
- 4. Taylor, David. Brand Stretch: Why 2 in 1 extensions fail, and how to beat the odds, John Wiley & Sons, Ltd, 2004.
- 5. Weeler, Alina. Designing Brand Identity: An Essential Guide for the Whole Branding Team. John Wiley & Sons, Inc, 2017.

Prepared by: Sanjay Chandwani & Montu Bose

Course Reviewers:

Dr. Gagan Katiyar, Birla Institute of Management Technology, Greater Noida Prof. Dhruva Chak, Birla Institute of Management Technology, Greater Noida Prof. Pinaki Dasgupta, IMI Delhi.

Carrier	las Maulsotin a Manaa							
	le: Marketing Manag de: PPM 196		I T D dia	Anilantiana 12 00 00	Taami			
		No. of credits: 3	L-I-P als	tribution: 42-00-00	Learni	ng noui	:s: 28	
	site course code and t	•						
	-	siness and Sustainability	1					
	ordinator (s):			Course instructor	(s):			
Contact d	etails:							
Course ty	pe Elec	tive	Course of	fered in: 3rd Semest	er			
Course de	scription							
This is a c	ore course in Marketin	g meant to build a found	dation for s	tudents in the MBA	Program. 1	Marketi	ng is a	critical
function th	at determines the heal	th of an organization.	Marketing	is the set of activitie	s designed	to sca	n and i	identify
		design price, promotion	-		-			-
	-	ket(s). The Marketing		-				-
	-	her that achieves the org	-	-				
lacintifica	opportunities in a main	ter that defile ves the org	amzationai	objectives.				
Course of	iectives							
		ourse on marketing and	l develops t	the basic analytical	skills, con	ceptual	abiliti	es, and
		ting concepts like the m						
objectives	•					8 ~		
objectives	uro.							
To pr	ovide an in-depth under	rstanding of the marketi	ng process					
		tion of the global and do		keting environment.				
		rstanding of the STP pro						
		nts of the marketing-mix						
 To set 	sitize the students abo	ut new developments lil	ke Multicha	nnel and Omni chan	nel market	ing		
 To de 	velop the ability to forr	nulate a marketing plan						
Module		Тор	ic			L	Т	Р
1.	Introduction: Marketi	ing concepts and philoso	ophies			2	0	0
2.	Marketing Myopia							
۷.		ou In: Theodore Levitt						
	HBR October 2006					2	0	0
	(Marketing Myopia)					2	0	U
	(marketing myopia)							
3.	Concept of Marketing	g Mix						
		~				1	0	0
	Marketing Plan							
	The sixth P of Mark							
4.	The changing face of							
	The New marketing	mix				1	0	0
5.	Strategic Marketing							
5.	PEST analysis							
	Porter's Generic Strat	tegies				2	0	0
	Michael Porter's Big						Ĩ	~
	0							
6.	Application and Eval	uation of Strategy						
	BCG Matrix							
	Nokia's Strategy					2	0	0
	Derrick's Ice Cream	Company						
								L
7.	Understanding Custor	mer – Customer Value				1	0	0
	1						1	1

	What have you done for me lately?			
8	Customer loyalty and satisfaction Why satisfied customers defect	1	0	0
9	Consumer Behaviour – Basic Concepts Get inside the lives of your customers	1	0	0
10	Consumer behavior Milk Pulling the family strings Unmarried America	1	0	0
11	Segmenting the consumer markets Basis of segmentation Product diff and market segmentation strategies	2	0	0
12	Targeting and positioning Lessons from faded Levi Strauss We try harder	2	0	0
13	Dealing with competition Marketing warfare Guerilla marketing	1	0	0
14	Gaining competitive advantage Kodak Vs. Fuji	1	0	0
15	MID Term Exam Product Management In Praise of Purple Cow	2	0	0
16	Depth and Breadth of products HP	2	0	0
17	Branding Decisions What's in a name Building strong brands	2	0	0
18	Pricing Strategies	2	0	0
19	Distribution Strategies	4	0	0
20	Retailing	2	0	0
21	Promotion Strategies Integrated Marketing Communications IMC Message evolution by McDonald's in India	4	0	0
22	Services Marketing Servqual Model	2	0	0

Session 2 Session 4	Total t Sessions to Remember – (Remember no 'make-ups' allowed for any component)	4	12	+
Session 2 Session 4	Sessions to Remember – (Remember no 'make-ups' allowed for any component)		t <i>L</i>	
Session 4				
	1: Mid Term Test, Session 39: Submission of the group project report,			
Evaluati	1-42: Group Presentation on the project			
	on criteria			
٠	Test 1: Class participation 10% (Based on attentiveness and active participation during			
•	Test 2: News presentations 10% (To pick and critically present latest news about man	rketing	activit	ies done
	by any company)			
•	Test 3: 20% (Written exam after completion of 16 sessions -to test the understa	nding	of con	cepts o
	marketing, strategic planning and consumer behvaiour)			11 .1
•	Test 4: Group Project 20% (To develop the Marketing Plan for a product / serv			
	knowledge of marketing gained throughout the course. Report to be submitted at the e presentation in the last 2 sessions)	nd of 2	to sessi	ons and
•	Test 5: Written Test 40% (Written examination covering the entire course)			
	roject: Marketing News Presentation and Creating a Marketing Plan			
	up should be prepared to make a presentation of news related to marketing gathered over	r one w	eek pri	or to it
	esent in the class.			
	up needs to select one product category from the suggested list. No overlap of product permitted. Your group may take the perspective of an organization that is either a leader			
	or a new entrant.		e caleg	ory or a
	detailed report on the project. The report should be submitted in soft copy on my email.			
	up should be prepared to make a presentation project in the class. Time limit is 15 minute	es per g	roup.	
C CL				
Case Stu	dy discussion: A case may be studied keeping in mind the following:			
1.	a problem definition statement, which identifies the key issues facing management (not n	nore th	an a fev	w lines)
	the objectives			(11105)
3.	alternative plan of action			
4.	an analysis section which synthesizes and integrates the answers to the key questions for	the cas	e, but c	loes not
	repeat the facts themselves, and presents logical arguments in defense of both the problem	n defin	ition a	nd the
	recommended solution;			
5.	a set of <u>detailed recommendations</u> and suggestions for their implementation, including he	ow to o	vercom	ie any
	potential issues of implementation identified by the analysis.			
	goutcomes:			
	tending this course, students will be able to:			
•	Develop an understanding of the role of marketing in the success of an			
	organization (News presentation, Mid Term exam)			
•	Develop an ability to identify and assess strategic choices in marketing (Mid			
	Term exam, End Term exam)	ntofo	ffanina	
•	Be able to propose innovative solutions to customer needs and continuous improveme presentation, Group Project)		Hering	s (news
•	Be able to develop the Marketing Plan for any organization (Group Project, End Term e	vam)		
• Pedegoog	ical approach	7.am)		
	Interactive Lectures			
	Case discussions and presentations			
•	News crunching			

Materials

- 1. Text Book:
 - Marketing Management by Philip Kotler, Kevin Keller, Pearson, New Delhi, 15th edition 2016, ISBN:978-81-317-3101-7
- 2. Reference Book:
 - Philip Kotler, Kevin Lane Keller, Abraham Koshy, Mithleshwar Jha, "Marketing Management, A South Asian Perspective", 14th Ed (2013) by Pearson Education, New Delhi

Additional information (if any)

Student responsibilities: Attendance, timeline adherence for assignments, come prepared with readings / cases according to the session plan and as and when provided

Prepared by: Shruti Rana Sharma & Sanjay Chandwani

Course Reviewers:

Prof. Pinaki Dasgupta, IMI Delhi. Prof. Asif Zameer, FORE School of Management

Course title: Business Ethics			
Course code: PPM 157 No. of credits: 2 L-T-P: 28-00-00 L	earning	g hours	: 28
Pre-requisite course code and title (if any): NA			
Department: Department of Business and Sustainability			
Course coordinator: Course instructor:			
Contact details:			
Course type: CORE Course offered in: Semester 1			
Course description:			
An important element of any corporate organization, during its interactions with its external environm			
ethical issues. What does business consider as acceptable /unacceptable and the extent to which it acce some key issues for study in this course.	epts its re	esponsi	onity are
From time to time corporate scandals have demonstrated that managerial decision-making invariably l	has ethic	al impli	cations.
However, these ethical implications are seldom given any serious thought and get viewed as just bypro-			
action, instead of understanding that they comprise the prime ingredients of business decisions.			
This course on Business Ethics will provide the students with the various frameworks, often conflicting			
by moral philosophers to guide in the handling of ethical dilemmas. Additionally, it will help them to fi			their
inner concerns and values, in a meaningful way, when they are confronted by such ethical issues in life	and at w	/ork.	
Course objectives:			
The course on Business Ethics will focus on the perspective of managers who must formulate policies	to addre	ess issue	es based
on ethical dimensions. The principal objective of the course is to infuse a basic ethical intuition among	g the nex	t genera	ation
managers on issues such as well-being, rights, and justice.		-	
Module Topic	L	Т	Р
1 Module 1: Introduction to Business Ethics	2		
Course Introduction, Pedagogy and evaluation pattern discussion			
followed by an ice-breaker session. A broad introduction to the various Ethical			
frameworks will be provided and students would be introduced to the book "Justice"			
by the Harvard don, Michael Sandel. Module 2: Framework for Civing Voice to Values (CVV)	2		
- Would 2. Framework for Giving voice to values (GVV)	2		
An introduction to the framework developed by Dr Mary Gentile on how to "speak"			
up for your convictions. This framework would be used right through the course in parallel to the theoretical ethical frameworks.			
	2		
Filter of Filter Filmework for Edites versus corporate Social Responsionity	2		
The importance of CSR in today's business and how Business Ethics differs from CSR	0		
4 Module 4: Moral Framework for Ethics /Ethics in Business	8		
An appreciation of the various Framework/Theories for addressing Ethical Dilemma –			
Utilitarian, Rights, Duty, Egalitarian, Aristotelian -using case studies (from Prof			
Sandel's online course) the objective would be for students to see that there are multiple			
ways to look at the same ethical issue.			
Students will be given a brief introduction to the principles of all leading Ethical			
Theories and their founding thinkers.			
5 Module 5: Moral Framework for Ethics/Ethics in a Global Economy	2		
Discuss cross cultural and cross-national issues on Ethical behaviour by businesses			
across different countries across the world with some examples/case lets.			
6 Module 6: Moral Framework for Ethics/Ethics and Environment	2		
6 Module 6: Moral Framework for Ethics/Ethics and Environment Understand new trends in environmentalism and the emerging role of interest groups,	2		

	changed over the years.			
7	Module 7: Ethical Standards	2		
	These sessions will introduce the 8 principles that make up the GBS Codex and will			
	introduce the students to some example of Code of Ethics followed by leading			
	organizations.			
Group P	resentation- Case Studies I	4		
-	small group assignments the class will analyse situations involving ethical dilemmas and			
-	ebate possible solutions.			
	resentation – Case Studies II	4		
-	ss the issue of how real-life ethical dilemmas should be handled, the class will be divided into			
	d the groups will be asked to prepare a common case study and present it to the rest of the			
	bup assignments will be around current, real life ethical issues from what we see around us,			
	ce one group could research some the modern ethical dilemma like say the issue around the			
	ivacy and details on Aadhar being provided to the Government, another group could examine			
	involved in Apple's stand (with the FBI) of not cooperating in a terrorism investigation and			
refusing	o unlock an iphone recovered from a slain terrorist and so on.	20	0	0
Fyeluet	Total on criteria:	28	0	0
	Test 1: Group presentation I 20% Test 2: Group Presentation II 20%			
•	Test 2: Group Presentation II 30%			
•	Test 3: Written Test 20%			
•	Test 4: Written Test30%			
	se would rely on analyzing real life ethical issues (in addition to text book cases) that mak			
	s and a large part of the learning would be through exercises done in the class room and w		-	
	ation, in addition to the formal exams, this program shall on two group assignments that	must b	e prese	nted by
	os in the class so that there is some shared learning among the groups.			
	g outcomes:	1		
	se will encourage the students to reason about issues from multiple perspectives. Further it will	:		
-	the the students to a diverse and important set of ethical systems			
	se the knowledge and awareness on ethics and ethical behavior			
3. Apply	ethical systems to specific business problems			
Pedagoo	ical approach:			
	he classes will be mixed session comprising of;			
	-reading/pre-viewing/class lecture that will introduce the topic			
	teractive discussion of the general conceptual material;			
(c) Follo	wed by group presentations on issue-based cases to which the ethical concepts would be a	pplied		
To give	o the students, an appreciation of the theoretical framework of Ethics, the course would de		on Drot	2
	Sandel's course on "Justice" available online through Harvard University. This will be us			
	concepts of the moral philosophers -Aristotle, Jeremy Bentham, Immanuel Kant, John St			
	John Rawls and others and would help the students to understand "what is the right thing			
apprecia	e that there could be different possible ways in which people respond to the same ethical	dilemn	nas.	
In parall	el, there would also be some experiential learning and the course, that would provide input			
-	our convictions; that part of the program would be more hands on and practical and would	l draw	upon tl	ne
pedagog	y developed by Dr Mary Gentile. This part of the program would address the issue of "ho			
pedagog you know		w do y	ou act 1	when

Suggested readings:

- 1. Sandel M. (2010). Justice: What's the right thing to do? Penguin. UK.
- 2. Gentile M. (2012). Giving Voice to Values How to speak your mind when you know what's right. YUP.
- 3. Fernando AC. (2009). Business Ethics: An Indian perspective. Pearson.

Additional Readings/Viewings:

Lecture Videos from Miachel Sandel's course on Justice at Harvard University – this is compulsory viewing as the videos would form the basis of class room discussions in the first half of the course.

http://justiceharvard.org/

<u>A lot of material around Dr Mary Gentile's pedagogy (GVV) --</u>teaching aids, work books, you tube videos etc around her model, even a free coursera course on GVV on offer by the University of Virginia – are available on the internet and students would be encouraged to access the same. Students are also encouraged to access the link from the Darden School of Business (University of Virginia) which houses the GVV program and has is an excellent repository of GVV resources;

https://www.darden.virginia.edu/ibis/initiatives/giving-voice-to-values/

Student responsibilities:

Attendance, feedback, discipline: as per university rules.

Prepared by: Dr. Ritika Mahajan Montu Bose

Course reviewers:

- 1. Dr. Santosh Pande, Cofounder, Nihilent Technologies
- 2. Dr Rjat Kathuria, ICRIER

Annexure-2

PhD Programme- DBS

Programme Overview:

The PhD programme at the Department of Business Sustainability aims to promote interdisciplinary research and scholarship on sustainability studies pertaining to businesses. It provides an opportunity to scholars to enhance their professional competence and expertise through continuing education and learning demonstrating individual intellectual potential. The entire learning process spanning across diverse issues of sustainability will equip them to learn how to manage and evaluate a scientific research work from its designing to the successful completion of the work. At the same time, this programme also caters to the need of capacity building both in industry and academics. Industry people with experience get the chance of honing their understanding the emerging perspectives in the corporate world. Academic aspirants get the chance to strengthen their knowledge base to meet the increasing demand of good teachers.

Programme USP:

The Programme fosters knowledge creation by enabling one's intellectual skills through innovative research work and contribute to the discourse on sustainability issues in business activities. It advances impactful and cutting-edge interdisciplinary research demonstrating with opportunities for broader research excellence framework. The basic objective is to prepare students to play a remarkable role in the world academic circle and to develop significant unique contributions to their selected area of research.

Programme Specific Outcome:

At the end of their PhD course, students should be able to:

- Explore newer frontiers of interdisciplinary teaching & research;
- Make significant contribution to the corporate world;
- Comprehend scientific methods and techniques of doctoral research;
- Develop effective collaboration with allied research partners & industries;
- Carry out individual research work with wider societal impact;
- Integrate ethical values in original scientific research;
- Independent planning and implementation of research;

Programmes Structure

Ph.D. Programme are divided into three stages. These are as follows: -

Stage I - Ph.D. Course work:

The Ph.D. course work at TERI SAS is designed to develop rigorous research and analytical skills among the students. It is intended to equip them with the necessary research and analytical skill sets. The Ph.D. Course work is governed by the 'TERI School of Advanced Studies Ph.D. Regulations-2019' (and subsequent amendments) and UGC (Minimum Standards and Procedure for Award of M.Phil./Ph.D. Degrees) Regulations, 2016 (and subsequent amendments).

Ph.D. Course work structure and requirement:

A minimum of 8 credits and a maximum of 16 credits will have to completed by the Ph.D. students in order to complete their course work. Some courses are mandatory in nature, and some are prescribed by the Department Research Committee (DRC)/ Centre Research Committee (CRC) on the recommendations of the Student Research Committee (SRC). The Ph.D. course work must be completed within the first two semesters of joining the programme.

Every Ph.D. student must complete the following mandatory courses.

- a) Research Methodology 3 Credit Course (Credit only course)
- b) Research and Publication Ethics 2 Credit course (Credit or audit course)
- c) Quantitative Research Method minimum 2 Credit course from the list of quantitative methods course as prepared by the respective DRC/CRC

There are additional mandatory courses for students registering in some of the departments. Ph.D. students may also opt for 'Communication Skills', a non-mandatory course. Other advanced level courses from the list of courses offered for Master's Programmes may also be prescribed by SRC after considering the student's background in relation to the proposed topic of research.

Stage II - Research proposal defense and research work:

- A student will be permitted to appear for defending his/her research proposal only after he/she has completed the Ph.D. course work as decided by the SRC.
- As a part of the research proposal defence, a draft research proposal must be prepared in the prescribed format by the student in consultation with the Supervisor(s).
- The Supervisor will schedule the research proposal defence.
- After a satisfactory defence, the student will submit his/her final research proposal and related documents to the DRC/CRC with due approval from the Supervisor. The final research proposal must be submitted to the DRC/CRC within a period of 24 months from the date of registration to the Ph.D. programme.
- During the Ph.D. programme, the student shall appear before the SRC at least once in each semester to make a presentation of the progress of his/her work. This process will continue until thesis submission.

Stage III- Thesis submission:

A Ph.D. student may submit his/her thesis, in the prescribed format, at any time provided that he/she has completed the minimum period of registration and complied with all the necessary requirements as specified in "TERI School of Advanced Studies Ph.D. Regulations-2019" (and

subsequent amendments). Prior to the thesis submission, the student shall make a presentation in the Department. A Ph.D. student must submit his/her thesis within the stipulated period, failing which his/her registration will be considered null and void.

University Wide List of Available Courses Under Quantitative Method Category

- Environmental Statistics (3 credits)
- Probability and Statistics (4 credits)
- Statistical Methods for Management (3 credits)
- Advanced Statistical Methods for Management (2 credits)
- Multivariate Data Analysis (3 credits)
- Econometrics (4 credits)
- Advanced Econometrics (4 credits)
- Time Series and Regression Analysis (4 credits)
- Quantitative Analysis for Development Practice (3 credits)
- Spatiotemporal Data Analysis (3 credits)

Annexure-3

Course tit	le: Minor Project						
Course co	de: PPM 100	No. of credits: 6	L-T-P: NA	Lear	ning ho	ours: N	A
Pre-requi	site course code and title (if any	y): NA					
Departme	ent: Department of Business & S	ustainability					
Course C	oordinator: Minor Project Coord	dinator Cou	rse Instructor: Assigne	d supervis	sor(s)		
Contact d	etails: email of assigned supervi	sors					
Course ty	pe : Core	Cou	rse offered in: Semester	r III			
Course de	escription						
student sh The prime supervised specific th during the inferences	e offers a practical learning appr ould work as an intern at least f ary focus of the project is to a self-learning approach. Based mematic areas like finance, econ internship. The students should from the information and/or co ed to implement their classroom	or 6 weeks at the proj enable students to d on the need of the nomics, sustainability identify the problem mplete similar other t	ect location/corporate see eal with business/indus interning organization, , CSR, business, manages), review literature, an asks assigned by the ho	ector and g stry-related the stude gement, p alyze data st organiz	gain on d probl nts sho policy & a/inform zations.	i-job tra lems th ould wo & regul nation, The str	aining. nrough ork on lations derive udents
 To tra busing To im 	velop the experience to work in or in students to use analytical skill ess, management and its sustainal part skills and training relevant t able the students to execute inde	s and knowledge for a bility; o the specific areas of	ddressing problems/chal business and manageme	lenges in o nt;	contem	porary	areas
Module	Торіс				L	Т	Р
1	Broad problem identifindustry/organization	and objective and r	rea in consultation with elevant research questi		NA	NA	NA
2	for achieving each obj	ective; literature, internal or	entify materials/tools to external reports etc. rele		NA	NA	NA
3	 Data collection/ system relevant work dependi Analysis and interpret 	ng on the objectives;	eld survey/experimental	or other	NA	NA	NA

		overall conclusion ba mitations of the work.	sed on inferences and findings and	
		Total		
Evaluation	ı criteria			I
	: Presentation & Viva – : Dissertation - 50%	50%		
Learning o	outcomes			
 econor To gai report To effi presen Pedagogica Self-learnin Materials Peer-review Reputed co Reports rel Learning m Additional A detailed relevant de If there is a submission If plag (comption 	nics. n necessary skills throu writing, teamwork etc. fectively communicate tation al approach ng; discussion with the s wed journal articles onference proceedings ated to the specific proju- naterials provided by the information (if any) guideline along with im tails. .ny change in evaluation and schedule of presen giarism is detected usin rising of supervisors	and demonstrate th and demonstrate th supervisors; interaction ect host organization portant dates and form criteria/policy, it will tation will be coordina ag plagiarism checking and faculty membe	n contemporary areas of business, manage various aspects such as problem identificate e learning through structured thesis/dise with experts; field work etc. at will be notified by the department, in adve be updated in the guideline every year. Dise ted by Project coordinators. g software (e.g., Turnitin), it will be references, which would take a decision are tes for the MPEC are as follows:	ation, analyse data sertation and ora wance, with other sertation
	Levels of Plagiarism	Percentage of similarity	Maximum percentage marks to be deducted from dissertation/thesis	
	Level 3	> 60%	Students' registration to the program stands cancelled	
	Level 2	> 40% ≤ 60%	Student repeats the course next year	
	Level 1	> 10% ≤ 40%	The student is required to resubmit the report after necessary changes within the deadline	
			within the deadline	

• The students scoring less than or equal to 50% (or \leq 50%) overall marks in the evaluation would be considered to have failed in this course. Grading of the Minor Project will be absolute in nature and would be done as per the

following criteria:			
> 90	A+		
$> 80 \& \le 90$	А		
>70 & ≤80	B+		
>60 & ≤70	В		
>50 & ≤60	C+		
>45 & <50	С		
>40 & ≤45	D		
≤40	F		
Student responsibilities Timeline adherence, Discipline; Research Ethics etc.			

Prepared by: Montu Bose **Course Reviewers**: Prof. Pinaki Dasgupta, IMI Delhi Dr. Santosh Pandey, Cofounder, Nihilent Technologies

Course title: Major Project							
Course code: PPM 102	No. of credits: 14	L-T-P: NA	Learning hours: NA				
Pre-requisite course code and title (if an	y): NA						
Department: Department of Business & S	ustainability						
Course Coordinator: Major Project Coordinator Course Instructor: Assigned supervisor(s)							
Contact details: email of assigned supervisors							
Course type: Core Course offered in: Semester IV							

Course description

The course offers a practical learning approach, guided by real business-related problems. During the major project, a student should work as an intern at least for 15 weeks at the project location/corporate sector and gain on-job training. The primary focus of the project is to enable students to deal with business/industry-related problems through supervised self-learning approach. Based on the need of the interning organization, the students should work on specific thematic areas like finance, economics, sustainability, CSR, business, management, policy & regulations during the internship. The students should identify the problem(s), review literature, analyse data/information, derive inferences from the information and/or complete similar other tasks assigned by the host organizations. The students are expected to implement their classroom learning's, managerial skills for the preparation of the major project report.

Course objectives

- To develop the experience to work in corporate /industries as a team to meet the deadlines and targets;
- To train students to use analytical skills and knowledge for addressing problems/challenges in contemporary areas business, management and its sustainability;
- To impart skills and training relevant to the specific areas of business and management;
- To enable the students to execute independent research work and to solve real business-related problem.

Course contents

Module	Торіс	L	Т	Р
1	 Broad problem identification on thematic area in consultation with the host industry/organization Define overall aims and objective and relevant research questions and research objectives to be addressed 	NA	NA	NA
2	 Define methodology to be followed and identify materials/tools to be used for achieving each objective Systematic review of literature, internal or external reports etc. relevant on the specific problem and create benchmark 	NA	NA	NA
3	 Data collection/ system design/modeling/field survey/experimental or other relevant work depending on the objectives Analysis and interpretation of the findings/results/data 	NA	NA	NA

	٠	Developing overall conclusion based on inferences and findings and enlisting the limitations of the work.		
	Total			

Evaluation criteria

- Presentation and viva (30%)
- Dissertation (40%)
- Timeline adherence (10%) [Consisting of: joining report (1%), synopsis (1%), progress report-1,2 & 3 (1% each), feedback Final draft for presentation (2%), final dissertation (3%)]
- Feedback from the Host Organization/Supervisor (20%)

Learning outcomes

- Develop an understanding of problems/challenges in contemporary areas of business, management, finance and economics.
- To gain necessary skills through on-job training on various aspects such as problem identification, analyse data, report writing, team-work etc.
- To effectively communicate and demonstrate the learning through structured thesis/dissertation and oral presentation

Pedagogical approach

Self-learning; discussion with the supervisors; interaction with experts; field work etc.

Materials

Peer-reviewed journal articles

Reputed conference proceedings

Reports related to the specific project

Learning materials provided by the host organization

Additional information (if any)

A detailed guideline along with important dates and format will be notified by the department, in advance, with other relevant details.

If there is any change in evaluation criteria/policy, it will be updated in the guideline every year.

Dissertation submission and schedule of presentation will be coordinated by Project coordinators.

• If plagiarism is detected using plagiarism checking software (e.g. Turnitin), it will be referred to the MPEC (comprising of supervisors and faculty members), which would take a decision and penalty to be imposed/disciplinary action to be taken. The guidelines for the MPEC are as follows:

Levels of Plagiarism	Percentage of similarity	Maximum percentage marks to be deducted from dissertation/thesis
Level 3	> 60%	Students' registration to the program stands cancelled
Level 2	$>40\% \le 60\%$	Student repeats the course next year
Level 1	> 10% ≤ 40%	The student is required to resubmit the report after necessary changes within the deadline

Level 0	$\leq 10\%$	0%	

•The students scoring less than or equal to 50% (or \leq 50%) overall marks in the evaluation would be considered to have failed in this course. Grading of the Major Project will be absolute in nature and would be done as per the following criteria:

> 90	A+
$>80 \& \le 90$	А
>70 & ≤80	B+
>60 & ≤70	В
>50 & ≤60	C+
>45 & ≤50	С
>40 & ≤45	D
≤40	F

Student responsibilities

Timeline adherence, Discipline; Research Ethics etc.

Prepared by: Montu Bose Course Reviewers: Prof. Pinaki Dasgupta, IMI Delhi Dr. Santosh Pandey, Cofounder, Nihilent Technologies

Course title: Minor Project						
Course code: BSI 102	No. of credits: 6	L-T-P: NA	Learning hours: NA			
Pre-requisite course code and title (if any	y): NA					
Department: Department of Business & S	ustainability					
Course Coordinator: Minor Project Coordinator Course Instructor: Assigned supervisor(s)						
Contact details: email of assigned supervisors						
Course type: Core Course offered in: Semester III						

Course description

The course offers a practical learning approach, guided by the real business-related problems. During the minor project, a student should work as an intern at least for 6 weeks at the project location/corporate sector and gain on-job training. The primary focus of the project is to enable students to deal with business/industry-related problems through supervised self-learning approach. Based on the need of the interning organization, the students should work on specific thematic areas like finance, logistics & supply chain, public-private partnership and policy & regulations related to infrastructure sector during the internship. The students should identify the problem(s), review literature, analyse data/information, derive inferences from the information and/or complete similar other tasks assigned by the host organizations. The students are expected to implement their classroom learning's, managerial skills for the preparation of the minor project report.

Course objectives

- To develop the experience to work in corporate /industries as a team to meet the deadlines and targets;
- To train students to use analytical skills and knowledge for addressing problems/challenges in the infrastructure sector;
- To impart skills and training relevant to the specific areas of Infrastructure-business;
- To enable the students to execute independent research work and to solve real business-related problem.

Course contents

Module	Торіс	L	Т	Р
1	 Broad problem identification on thematic area in consultation with the host industry/organization Define overall aims and objective and relevant research questions and research objectives to be addressed 	NA	NA	NA
2	 Define methodology to be followed and identify materials/tools to be used for achieving each objective Systematic review of literature, internal or external reports etc. relevant on the specific problem and create benchmark 	NA	NA	NA
3	• Data collection/ system design/modelling/field survey/experimental or other relevant work depending on the objectives	NA	NA	NA

•	Analysis and interpretation of the findings/results/data Developing overall conclusion based on inferences and findings and enlisting the limitations of the work.		
Total			
Evaluation criteri	ia		

- Presentation and viva (50%)
- Dissertation (50%)

Learning outcomes

- Develop an understanding of problems/challenges in contemporary areas of Infrastructure-business;
- To gain necessary skills through on-job training on various aspects such as problem identification, analyse data, report writing, team-work etc.
- To effectively communicate and demonstrate the learning through structured thesis/dissertation and oral presentation

Pedagogical approach

Self-learning; discussion with the supervisors; interaction with experts; field work etc.

Materials

Peer-reviewed journal articles

Reputed conference proceedings

Reports related to the specific project

Learning materials provided by the host organization

Additional information (if any)

A detailed guideline along with important dates and format will be notified by the department, in advance, with other relevant details.

If there is any change in evaluation criteria/policy, it will be updated in the guideline every year.

Dissertation submission and schedule of presentation will be coordinated by Project coordinators.

• If plagiarism is detected using plagiarism checking software (e.g. Turnitin), it will be referred to the MPEC (comprising of supervisors and faculty members), which would take a decision and penalty to be imposed/disciplinary action to be taken. The guidelines for the MPEC are as follows:

Levels of Plagiarism	Percentage of similarity	Maximum percentage marks to be deducted from dissertation/thesis
Level 3	> 60%	Students' registration to the program stands cancelled
Level 2	> 40% ≤ 60%	Student repeats the course next year
Level 1	> 10% ≤ 40%	The student is required to resubmit the report after necessary changes within the deadline
Level 0	≤ 10%	0%

•The students scoring less than or equal to 50% (or \leq 50%) overall marks in the evaluation would be considered to have failed in this course. Grading of the Minor Project will be absolute in nature and would be done as per the following criteria:

> 90	A+
$>80 \& \le 90$	А
>70 & ≤80	B+
>60 & ≤70	В
>50 & ≤60	C+
>45 & ≤50	С
>40 & ≤45	D
≤40	F

Student responsibilities

Timeline adherence, Discipline; Research Ethics etc.

Prepared by: Montu Bose Course Reviewers: Prof. Pinaki Dasgupta, IMI Delhi Dr. Santosh Pandey, Cofounder, Nihilent Technologies

Course title: Major Project					
Course code: BSI 106	No. of credits: 14	L-T-P: NA	Learning hours: NA		
Pre-requisite course code and title (if any): NA					
Department: Department of Business & Sustainability					
Course Coordinator: Major Project Coordinator		Course Instructor: Assigned supervisor(s)			
Contact details: email of assigned supervisors					
Course type: Core		Course offered in: Semester IV			

Course description

The course offers a practical learning approach, guided by real business-related problems. During the major project, a student should work as an intern at least for 15 weeks at the project location/corporate sector and gain on-job training. The primary focus of the project is to enable students to deal with business/industry-related problems through supervised self-learning approach. Based on the need of the interning organization, the students should work on specific thematic areas like finance, logistics& supply chain, public-private partnership and policy & regulations related to infrastructure sector during the internship. The students should identify the problem(s), review literature, analyse data/information, derive inferences from the information and/or complete similar other tasks assigned by the host organizations. The students are expected to implement their classroom learning's, managerial skills for the preparation of the major project report.

Course objectives

- To develop the experience to work in corporate /industries as a team to meet the deadlines and targets;
- To train students to use analytical skills and knowledge for addressing problems/challenges in the infrastructure sector;
- To impart skills and training relevant to the specific areas of Infrastructure-business;

•	To enable the stu	idents to execute inde	ependent research	work and to solve real	business-related problem.

Course contents

Module	Торіс	L	Т	Р		
1	 Broad problem identification on thematic area in consultation with the host industry/organization Define overall aims and objective and relevant research questions and research objectives to be addressed 	NA	NA	NA		
2	 Define methodology to be followed and identify materials/tools to be used for achieving each objective Systematic review of literature, internal or external reports etc. relevant on the specific problem and create benchmark 	NA	NA	NA		
3	• Data collection/ system design/modeling/field survey/experimental or other relevant work depending on the objectives	NA	NA	NA		

	·		-
 Analysis and interpretation of the findings/results/data 			
• Developing overall conclusion based on inferences and findings and			
enlisting the limitations of the work.			
Total			
Evaluation criteria	<u> </u>		
 Presentation and viva (30%) 			
 Dissertation (40%) 			
• Timeline adherence (10%) [Consisting of: joining report (1%), synopsis (1%), progress report	t-1,2 &	3 (1%	each),
feedback Final draft for presentation (2%), final dissertation (3%)]			,,
 Feedback from the Host Organization/Supervisor (20%) 			
reducer from the frost organization supervisor (2070)			
Learning outcomes			
 Develop an understanding of problems/challenges in contemporary areas of Infrastructure-busing. To gain necessary skills through on-job training on various aspects such as problem identified report writing, team-work etc. To effectively communicate and demonstrate the learning through structured thesis/dispresentation 	cation,	-	
Pedagogical approach			
Self-learning; discussion with the supervisors; interaction with experts; field work etc.			
Materials			
Peer-reviewed journal articles			
Reputed conference proceedings			
Reports related to the specific project			
Learning materials provided by the host organization			

Additional information (if any)

A detailed guideline along with important dates and format will be notified by the department, in advance, with other relevant details.

If there is any change in evaluation criteria/policy, it will be updated in the guideline every year.

Dissertation submission and schedule of presentation will be coordinated by Project coordinators.

 If plagiarism is detected using plagiarism checking software (e.g., Turnitin), it will be referred to the Major Project Committee (comprising of supervisors and faculty members), which would take a decision and penalty to be imposed/disciplinary action to be taken. The guidelines for the Major Project Committee are as follows:

Levels of Plagiarism	Percentage of similarity	Maximum percentage marks to be deducted from dissertation/thesis
Level 3	> 60%	Students' registration to the program stands cancelled
Level 2	$>40\% \le 60\%$	Student repeats the course next year
Level 1	> 10% ≤ 40%	The student is required to resubmit the report after necessary changes within the deadline
Level 0	≤10%	0%

•The students scoring less than or equal to 50% (or \leq 50%) overall marks in the evaluation would be considered to have failed in this course. Grading of the Major Project will be absolute in nature and would be done as per the following criteria:

> 90	A+
$> 80 \& \le 90$	А
>70 & ≤80	B+
>60 & ≤70	В
>50 & ≤60	C+
>45 & ≤50	С
>40 & ≤45	D
≤40	F

Student responsibilities

Timeline adherence, Discipline; Research Ethics etc.

Prepared by: Montu Bose

Course Reviewers:

Prof. Pinaki Dasgupta, IMI Delhi

Dr. Santosh Pandey, Cofounder, Nihilent Technologies