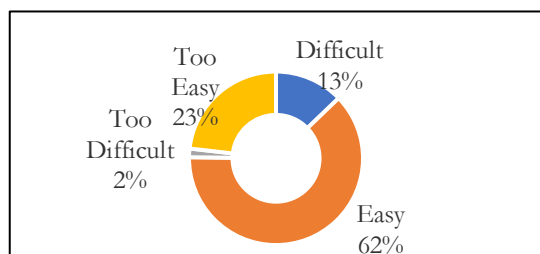


Online classes at TERI SAS, since March 16, 2020: a media release

In pursuance of directions of Govt of NCT under Epidemic Disease Act 1897, TERI SAS, on March 13, 2020, decided to initiate holding classes online through Microsoft TEAM platform, to

maintain continuity in the teaching learning processes.

Figure: Responses on ease of joining the lecture



IT team provided demonstration to teachers and support staff on March 16. It was decided that classes will take place as per the existing time table. Students were informed about the steps to be followed, over email.

A survey was initiated on March 28, 2020, among the students to solicit feedback for classes held during 16-27 March, 2020. 125 students responded to it (approximately half of the students, consisting of only second semester Master's and PhD students doing coursework).

Table: Responses on quality of audio/video, overall satisfaction, extent of engagement (figures are in percentage)

Question	Responses				
	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Did you find the audio and video streams were sufficiently clear?	3	31	40	18	8
How Satisfied you are with the classes through MS-Team?	Very satisfied 7	Somewhat satisfied 42	Neither satisfied nor dissatisfied 19	Somewhat dissatisfied 18	Very dissatisfied 14
How many class hours have you attended online in last two weeks in total (16-27 March, 2020)?	< 10 hours 3	10-20 hours 31	20-30 hours 28	30-40 hours 27	> 40 hours 11
How many of your courses are being transpired on online mode since March 16?	Some 1	All except one 18	All except two 0	All except three 16	All courses 65

Comments were made on slow speed of internet at the students' end, difficulties in negotiating household chores with long class hours among others, besides pointing at issues with practical classes or those involving mathematical derivations.

This survey will be repeated every fortnight, till the online classes take place. Each Masters' Programme Executive Committee has been asked to look into the difficulties reported by the students in its purview and address them, as far as possible.

Sd/-

Nandan Nawn

Convenor, Internal Quality Assurance Cell (IQAC)